



THE COLLEGE OF  
OPTOMETRISTS

**Clinical Learning in Practice (CLiP)**  
**Assessment handbook**

**October 2025**

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## **CLiP assessment overview**

Clinical Learning in Practice (CLiP) assessment is divided into two parts, CLiP1 and CLiP2. Each part has one remote and once face-to-face assessment visit. Each assessment visit is divided into tasks (and sometimes sub-tasks), each of which are associated with one or more GOC learning outcomes at a specified level. The complexity of task increases over the duration of CLiP, such that, by the time the student completes CLiP2 face-to-face visit, they should be fully developed in their practice, and ready to become a full registrant with the GOC.

In addition, CLiP1 has a written piece of work, the Service Evaluation Project, which is grounded in the student's own practice.

The assessment strategy for CLiP is one of verification and observation. Accordingly, it relies on the use of logged experiences, signed off by approved Supervisors and, where required, backed up by in-practice patient records. Assessors will examine the evidence available for each task and outcome, described in detail in the following pages.

This will be supplemented with an enquiry approach to determining the student's understanding of, and reflections on, their experiences. Assessors will ask follow-up questions when they review logbook entries and pose alternative scenarios to check whether the student can apply what they've learnt to other situations. Assessors will also test the students' ability to make, and rationalise, appropriate clinical decisions on the basis of objective data, in line with GOC standards and other relevant clinical frameworks.

The introductory section of this Handbook provides more detail on the GOC outcomes on which the degree and CLiP programme are based, the logbook in which students will record their experiences and the way the student's risk profile will be used to determine their needs and progress.

The main body of the document provides all the detail for each assessment visit, including what the student needs to have logged in advance of the visit and the marking criteria for assessment.

# Using the logbook

## Creating logbook entries

The logbook is available to all students on CLiP placements as an area of their CLiP Portal account. This allows them to create logbook entries and store and search entries they've already made. Supervisors, assessors and others who are assigned to the student will be able to view and search their logbook entries. Supervisors will have some editing rights, including the functionality to sign off or 'confirm' entries.

Students will be expected to create CLiP Portal logbook entries for each patient they see while working on the CLiP placement and consider how these could be used later as assessment evidence.

## Types of logbook entry

Three different entry types can be included in a logbook entry: an 'interaction', a 'reflection' or a 'note'.

- Interaction – this has set fields which allow students to log clinical interactions they have carried out. Most data entered in an interaction is selected from drop-down options.
- Reflection – this has fields which allow students to reflect on a specific interaction and note, for example, what they learnt from it or whether anything could be done differently. The reflection entry also has an open field which allows the student to log stand-alone reflections. Reflection fields are all free-text.
- Note – this is an open text box which can be used to log anything, with no specific fields required. For example, a student may want to use it like a professional diary or journal.

A logbook entry can include all three types or any combination.

## How entries are used

As interaction fields are populated by the student choosing items from drop-down options, the system is able to count and process this content to help everyone involved to monitor the student's progress. It is worth noting that students are able to log interactions they have observed, but the system will only count for progression purposes if the student consulted with the patient.

One way in which interactions will be used is to help form the student's rating in their risk profile. For example, one of the fields a student will need to complete when logging an interaction is the patient's age profile. These are logged in age ranges e.g. 'Child 5-11', 'Youth 12-16', 'Adult 17-45' and so on. The system will count the number of each type logged and this will contribute to the risk profile the student has at each stage of the placement, visible in a dashboard on the Portal (see 'Student risk profile' section).

Certain types of interaction will also be required as prerequisites for the assessment visits. As the student links interactions to certain GOC outcomes, and the Supervisor

approves them, the system will count these interactions as prerequisites for the visit and this will register on the assessment dashboard for the next visit.

Prior to the assessment visit, the student and Supervisor will be able to review the dashboard and select entries which are suitable for the Assessor to review and discuss at the assessment visit.

### **Interaction fields**

The main categories the student completes when they log an interaction are:

- Patient age group
- Vulnerable?
- Accompanied by
- Other characteristics
- Conditions
- Visual needs
- Tasks undertaken

Most of these areas have sub-categories and a number of items students can select to complete the information. The full list of interaction categories and the items the student can select from are set out in the 'Student risk profile and dashboard' section below.

### **The Supervisor's role**

The Practice Lead, and Task Supervisors, will be able to sign off (or 'confirm') interactions in the student's logbook and will be responsible for signing off the interactions they supervised. Students will not be able to amend the interaction or reflection after it has been signed off.

The Practice Lead should undertake regular review of each student's logbook and confirm the accuracy and authenticity of the logged experience. The Practice Lead should also meet regularly with the student to discuss their progress. It is good practice for the student to document supervisory discussions in their logbook as an agreed record of the meeting.

Supervisors will also need to work with students to help them select the learning outcomes which an interaction or reflection can be linked to and to identify learning outcomes which the student still needs to meet. The dashboards on the CLiP Portal will help Supervisors to identify areas where the student needs to gain more experience.

## Student risk profile and dashboard

### Reasons for the risk profile

The Supervisor role involves assuring patient safety, overseeing learning, and mentoring and coaching the student on their placement journey. To help Supervisors monitor all these elements, the CLiP Portal has a 'Risk dashboard' which provides a snapshot of the student's experience and risk profile based on what they have logged.

The risk dashboard shows their progress through a Red-Amber-Green staging process based on counting numbers of experiences they have undertaken. Some advantages of this overview include:

- The Practice Lead and other Supervisors can make judgements about the student's progress and the level of independence they can be given in practice.
- Supervisors who are less familiar with, or new to, the student will be able to gain an immediate overview of the student's progress.
- The colour coding against logbook items such as patient type and tasks undertaken will highlight where the student still needs to gain more experience in specific areas.

### The risk framework

- When students log interactions, they select from drop-down menus to identify features such as the characteristics of the patient, their visual needs, any conditions the student saw and any tasks they undertook.
- Each item which can be selected when logging a patient interaction has a risk rating (see the full table below).
- The higher the risk, the more times a task must be logged (and signed off as safely completed by the Supervisor) before the rating changes from red to amber or from amber to green.
- Expectations are also set for how many of each item the student is expected to have logged and had signed off before each assessment visit.
- Supervisors will be able to use the summary dashboard to assess how far in line with these expectations the student is.
- This analysis can help determine the general progress of the student as a clinician and how much independence they can be given. For example, whether they are able to see certain types of patient without direct observation.

This table summarises how many logged and signed off interactions are needed for items to show as red, amber or green on the risk dashboard:

	Number of interactions signed off		
Risk Level	Red	Amber	Green
Low	0-1	2-4	5+
Medium	0-4	5-9	10+
High	0-9	10-29	30+
High low volume [HLV]	0-2	3-5	6+

As an example of how this can be used, by the time of the first CLiP assessment (CLiP 1R) all low and medium risk categories should be showing on the dashboard as amber.

- For any 'Low' risk items, that means a student is expected to have 2 or more entries at this stage in their placement.
- For any 'Medium' risk items, a student is expected to have 5 or more entries at this stage.
- 'Accompanied by...' is an example of a medium risk category.
- As such, by the time of the first CLiP assessment (CLiP 1R), at around 12 weeks in, the student is expected to have seen 5 or more patients who have been 'Accompanied by' a parent, carer or other role.

### Progression monitoring

Although not a strict requirement, we have set indicative progression markers for how the student's risk dashboard should look as they reach each assessment visit. This will ensure that students are getting the right quantity and breadth of experience overall, and can be supported in areas where progress is falling behind. Where a risk status is set as 'must' this is because it's a prerequisite, required evidence for the visit.

**CLiP 1R:** We expect all low and medium interaction items (except visual needs) should be amber by the time of this assessment visit. High risk items and the medium risk 'Visual needs' items can be red. If there are some red items at the time of the visit, this should be included in the 'Quality assurance of setting and supervision' discussion with the Assessor.

**CLiP 1F:** All low and medium interaction items (except visual needs) need to be green by the time of this assessment visit. All other interaction items are expected to be amber or green. If any High risk or visual needs items are red, this does not prevent the visit from going ahead, but the student and Assessor should discuss any red items as part of the 'Quality assurance of setting and supervision' discussion.

**CLiP 2R:** All interaction items should be green, possibly with some amber in high-risk categories. Students **must** be green on low vision, paediatric, vulnerable, non-tolerance and use of drugs.

**CLiP 2F:** All items are expected to be green before the assessment visit takes place. This will ensure that the student has enough evidence for the Assessor to use in task 3. There is risk that task 3 cannot be completed if the logbook entries are not all green. In this scenario, the Assessor and student will need to discuss, as part of the visit, how they are going to complete the logbook expectations by the end of CLiP.

### Understanding the risk dashboard

The table below shows all the items a student is able to log, the risk rating applied to them and the number of interactions the student is expected to have in the logbook at the time of the assessment visit.

The **Field** column represents most of the different fields students need to complete in a logbook interaction.

**Category** and **Sub-category** are mainly the items students can select in the drop-down options to complete the interaction.

An **asterisk** after a sub-category item (e.g. Cataract\*) suggests that the student should add consultation notes (a free text field in the interaction) to provide more detail.

**LV** after a sub-category item means 'low volume', items a student may see quite rarely.

The main **Risk** categories are: L = Low, M = Medium and H = High.

The category **HLV** is 'High risk - low volume', indicating items, including drugs and emergency referral, for which students are unlikely to reach the normal high risk targets. Expected numbers are set lower for these items, but Supervisors should note that they are still high risk. As such, '[HLV]' is used after the sub-category as a reminder. In line with other high risk activity, the student is considered to need more practice and should aim to exceed the minimum requirement if possible.

Where **cells are merged**, so that there are two or more 'Sub-category' items in the same cell with the same risk rating, this means that any combination of items in that cell will be counted. For example:

- The items in the 'Accompanied by' sub-category (Parent, Friend etc) are in a merged cell with a Medium risk rating.
- By the time of the first CLiP assessment (CLiP 1R) the student is expected to have seen 5 or more patients who have been 'Accompanied by' a parent, carer or other role.
- A student could meet the expectation for CLiP 1R if they logged one each of Parent, Carer, Family member, Friend and Interpreter (five entries total).
- They could also meet this requirement if they logged five 'Accompanied by: Parent' entries and did not have any of the other examples.

- However, in Patient age group, 'Youth 12-16' is a sub-category on its own and is also Medium, so the student would need to have five entries for 'Youth 12-16' to reach amber.

Field	Category	Sub-category	Risk	Expected number of logbook entries			
				CLIP 1R	CLIP 1F	CLIP 2R	CLIP 2F
Patient age group		Infant 0-2 (LV) Pre-school child 3-4 Child 5-6 Child 7-11	H	-	A: 10 – 29 or G: 30+	Must be G: 30+	G: 30+
		Youth 12-16	M	A: 5 - 9	Must be G: 10+	G: 10+	G: 10+
		Young adult 17-45	L	A: 2 - 4	Must be G: 5+	G: 5+	G: 5+
		Middle-aged 46-60	M	A: 5 - 9	Must be G: 10+	G: 10+	G: 10+
		Older Adult 61-74 Senior 75+	H	-	A: 10 – 29 or G: 30+	Should be G: 30+	G: 30+
Vulnerable?		[Tick-box]	M	A: 5 - 9	Must be G: 10+	Must be G: 10+	G: 10+
Accompanied by		Parent Carer Family member Friend Interpreter	M	A: 5 - 9	Must be G: 10+	G: 10+	G: 10+
Other characteristics	Significant family history		M	A: 5 - 9	Must be G: 10+	G: 10+	G: 10+
	Communications challenges	Cultural barriers Language barriers Needs help to communicate Hard of hearing	H	-	A: 10 – 29 or G: 30+	Should be G: 30+	G: 30+
	Comprehension challenges	Neurodiversity (LV) Dementia Learning difficulties	H	-	A: 10 – 29 or G: 30+	Should be G: 30+	G: 30+
	Visual challenges	Visually impaired	M	A: 5 - 9	Must be G: 10+	G: 10+	G: 10+

Field	Category	Sub-category	Risk	Expected number of logbook entries			
				CLIP 1R	CLIP 1F	CLIP 2R	CLIP 2F
	Physical Challenges	Physical disabilities	M	A: 5 - 9	Must be G: 10+	G: 10+	G: 10+
Conditions	Anterior Segment	Red Eye	M	A: 5 - 9	Must be G: 10+	G: 10+	G: 10+
		Cataract*	M	A: 5 - 9	Must be G: 10+	G: 10+	G: 10+
		Other*	M	A: 5 - 9	Must be G: 10+	G: 10+	G: 10+
	Posterior Segment	Glaucoma	H	-	A: 10 – 29 or G: 30+	Should be G: 30+	G: 30+
		Retinal detachment risk Other retinal disorders*	H	-	A: 10 – 29 or G: 30+	Should be G: 30+	G: 30+
		Dry AMD Wet AMD Other macular disorders*	H	-	A: 10 – 29 or G: 30+	Should be G: 30+	G: 30+
	Refractive errors	Myopia Hyperopia Astigmatism Presbyopia Anisometropia	L	A: 2 - 4	Must be G: 5+	G: 5+	G: 5+
	Binocular vision anomalies	Heterophoria Heterotropia Incomitance Amblyopia Other*	M	A: 5 - 9	Must be G: 10+	G: 10+	G: 10+
	Systemic disorders affecting the eye	Diabetes Hypertension Other*	H	-	A: 10 – 29 or G: 30+	Should be G: 30+	G: 30+
	Neurological	Specify in notes	H	-	A: 10 – 29 or G: 30+	Should be G: 30+	G: 30+
	Ocular adverse reactions	Specify in notes	H	-	A: 10 – 29 or G: 30+	Should be G: 30+	G: 30+

Field	Category	Sub-category	Risk	Expected number of logbook entries			
				CLIP 1R	CLIP 1F	CLIP 2R	CLIP 2F
	Non-tolerance	Specify in notes	M	A: 5 - 9	Must be G: 10+	Must be G: 10+	G: 10+
	No conditions found		L	A: 2 - 4	Must be G: 5+	G: 5+	G: 5+
Visual Needs	Low Vision	Simple aids Complex aids (LV)	M	-	A: 5 – 9 or G: 10+	Must be G: 10+	G: 10+
	Occupational	Vocational Sport Protective	M	-	A: 5 – 9 or G: 10+	Should be G: 10+	G: 10+
		High refractive correction	M	-	A: 5 – 9 or G: 10+	Should be G: 10+	G: 10+
		Single vision	L	A: 2 - 4	Must be G: 5+	G: 5+	G: 5+
		Progressive	M	-	A: 5 – 9 or G: 10+	Should be G: 10+	G: 10+
	Contact Lens	Rigid Toric Multifocal Myopia management Bandage Cosmetic Scleral orthoK Other soft lenses	H	-	A: 10 – 29 or G: 30+	Should be G: 30+	G: 30+
Tasks undertaken	History and symptoms		L	A: 2 - 4	Must be G: 5+	G: 5+	G: 5+
	Pupils		L	A: 2 - 4	Must be G: 5+	G: 5+	G: 5+
	Anterior Segment		L	A: 2 - 4	Must be G: 5+	G: 5+	G: 5+
	Posterior Segment		L	A: 2 - 4	Must be G: 5+	G: 5+	G: 5+

Field	Category	Sub-category	Risk	Expected number of logbook entries			
				CLIP 1R	CLIP 1F	CLIP 2R	CLIP 2F
	Refraction	Objective	H	-	A: 10 – 29 or G: 30+	Should be G: 30+	G: 30+
		Subjective	L	A: 2 - 4	Must be G: 5+	G: 5+	G: 5+
		High refractive	M	A: 5 - 9	Must be G: 10+	G: 10+	G: 10+
	Ocular Motor Balance*	Asymptomatic	M	A: 5 - 9	Must be G: 10+	G: 10+	G: 10+
		Symptomatic [HLV]	HLV	-	A: 10 – 29 or G: 30+	Should be G: 30+	G: 30+
	Intraocular pressures	Contact tonometry [HLV]	HLV	-	A: 3 - 5 or G: 6+	Must be G: 6+	G: 6+
		Non-contact tonometry	L	A: 2 - 4	Must be G: 5+	G: 5+	G: 5+
	Visual fields*		M	A: 5 - 9	Must be G: 10+	G: 10+	G: 10+
	Additional tests	Keratometry	L	A: 2 - 4	Must be G: 5+	G: 5+	G: 5+
		Colour vision Contrast sensitivity	L	A: 2 - 4	Must be G: 5+	G: 5+	G: 5+
		Other supplementary tests, e.g. Amsler, OCT *	L	A: 2 - 4	Must be G: 5+	G: 5+	G: 5+
	Drugs	Stain	L	A: 2 - 4	Must be G: 5+	G: 5+	G: 5+
		Mydriatics [HLV]	HLV	-	A: 3 – 5 or G: 6+	Must be G: 6+	G: 6+
		Cycloplegia [HLV]	HLV	-	A: 3 – 5 or G: 6+	Must be G: 6+	G: 6+
		Anaesthetic [HLV]	HLV	-	A: 3 – 5 or G: 6+	Must be G: 6+	G: 6+
	Management and advice		M	A: 5 - 9	Must be G: 10+	G: 10+	G: 10+
	Verification		L	A: 2 - 4	Must be G: 5+	G: 5+	G: 5+

Field	Category	Sub-category	Risk	Expected number of logbook entries			
				CLIP 1R	CLIP 1F	CLIP 2R	CLIP 2F
	Dispense		M	A: 5 - 9	Must be G: 10+	G: 10+	G: 10+
	Contact Lens	Fit	M	A: 5 - 9	Must be G: 10+	G: 10+	G: 10+
		Aftercare	L	A: 2 - 4	Must be G: 5+	G: 5+	G: 5+
		Teach	L	A: 2 - 4	Must be G: 5+	G: 5+	G: 5+
	Referral	Non-emergency [HLV] Emergency [HLV]	HLV	-	A: 3 – 5 or G: 6+	Should be G: 6+	G: 6+
		Consult with colleague Consult with supervisor Recall	H	-	A: 10 – 29 or G: 30+	Should be G: 30+	G: 30+
	Teamwork	Handover*	L	A: 2 - 4	Must be G: 5+	G: 5+	G: 5+
		Delegation*	M	A: 5 - 9	Must be G: 10+	G: 10+	G: 10+

## Definitions of conditions and tasks in the risk framework

### 1. Note on Other characteristics – Visual challenges - Visually impaired

Definition of **Visual Impairment / Low vision** - A person with low vision is one who has an impairment of visual function for whom full remediation is not possible by conventional spectacles, contact lenses or medical intervention and which causes restriction in that person's everyday life. *Low Vision Services Consensus Group. A framework for low vision services in the United Kingdom.* London: Royal National Institute for the Blind, 1999. Both eyes 6/12 or worse (binocular) and/or N6 (with +4 dioptre reading addition) or severely restricted fields (that are consequence of clinical condition). [WGOS](#)

### 2. Note on Tasks undertaken – Intraocular pressures – Contact tonometry

**Contact tonometry** is defined here as applanation by using either Perkins, Goldmann or equivalent.

### 3. Note on Tasks undertaken - Verification

**Verification** is the measurement of any type of spectacle lens.

### 4. Note on Tasks undertaken – Dispense

A **Dispense** is always face-to-face, and is:

- dispensing single or multiple low vision aids to one patient,
- OR
- dispensing a single pair or multiple pairs of single vision or multifocal spectacles to one patient.

Re-glazing a patient's frame can only be counted as a dispense if measurements are required, the prescription has changed and a dispensing discussion has taken place

### 5. Note on Tasks undertaken – Contact lens – Fit

To log a **contact lens fit**, you need to demonstrate that you have:

- taken all relevant preliminary measurements
- decided on an appropriate lens specification
- ordered or selected the fitting lenses
- checked the ordered/ selected lenses on the eye
- instructed the patient to wear the lenses

### 6. Note on Tasks undertaken – Contact lens – Aftercare

**Contact lens aftercare** refers to consultation and advice with a patient sometime after the initial fit, usually where a patient is following up with an issue they have had after wearing lenses for some time.

## **Meeting assessment visit requirements and dealing with special circumstances**

### **Visit prerequisites**

It is the student's responsibility to ensure that they have logged all the prerequisite evidence and arranged for their Supervisor to approve it prior to the assessment visit deadline, which will normally be one week in advance.

Any task that does not have the full complement of prerequisite evidence logged by the deadline will be treated as failed, unless there are approved exceptional circumstances.

### **Visit attendance**

Students who present themselves for assessment at the visit will be treated as declaring themselves fit-to-sit the assessment. Only in exceptional cases will circumstances declared after the assessment visit has taken place be considered for mitigation. For example, the student was hospitalised and unable to notify us of absence on the day of the visit.

If students or the practice are not ready to start the assessment visit on time, visits can be started late, provided at least one hour of the allotted time remains. However, only the tasks that can be completed in full, in the remaining allowed time, will be assessed.

Students who do not present themselves for the assessment visit will be considered to have failed unless there are documented and approved exceptional circumstances relating to lateness or absence.

### **Failing and re-sitting**

At the assessment visit, the Assessor will log a Pass or Fail result for each task.

Where a task consists of a number of sub-tasks, the student will need to pass all the sub-tasks to pass that task. In the event that they fail any sub-task, they would need to take and pass the entire task again.

If a student passes a number of tasks in the visit but fails others, they will only need to take and pass the tasks which they failed again.

Whether the result for each task is Pass or Fail, the Assessor will be able to write comments to give the student feedback.

If the result for any task is a Fail, the Assessor will identify the GOC outcome, bullet-point indicator or SPOKE indicative guidance point which the student did not meet. Free-text commentary will also be recorded.

Students will be given two attempts at completing each task. Where a student fails a task, the College will usually arrange a separate assessment visit within the following

weeks for the student to attempt it again. The only exception to this in CLiP 1R, in which some outcomes are assessed again at the CLiP 1F visit.

If any task has not been successfully completed by the end of CLiP 1 or CLiP 2, then that part of CLiP must be repeated in full, to ensure time and experience to consolidate and improve the relevant clinical skills.

The student will be allowed one more attempt to complete the CLiP Part in full. If they fail any tasks on this second attempt at the whole part, they will be given the opportunity to attempt each task again a second time if required.

As a result, the maximum number of times any task can be attempted is four, provided no exceptional circumstances are taken into account.

### **Applications for exceptional circumstances**

Where a task, assessment visit or missed submission deadline is subject to approved exceptional circumstances, that element will be postponed and rescheduled, without penalty, to a date set by the College in the light of the circumstances.

Exceptional circumstances postponements will only be awarded in response to an application made to the College, with supporting evidence. Where supporting evidence will be available at a later date this must be indicated. Prolonged or complex exceptional circumstances will require more substantial evidence of impact and may also require University approval and trigger other support processes.

### **Reasonable adjustments**

Reasonable adjustments approved by the student's University will be applied to CLiP assessments as follows:

<b>Approved Adjustment</b>	<b>Assessment</b>	<b>Application to CLiP</b>
Extra time	Visit	Visit will be extended by percentage required. However, clinical tasks which are conducted so slowly, in the view of the assessor, as to cause the patient risk or discomfort will be failed, even if completed within the extended time period.
Extra time	Service evaluation project submission dates	These must be completed by the visit date. The visit will be scheduled for the last week of the allotted (three-week) window.
Breaks	Visit	Rest breaks as specified will be provided.

Use of one eye for retinoscopy (e.g. for Amblyopia)	Visit – Direct observation tasks	Will be permitted but must use recognised technique (e.g. Barrett) to good effect.
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All other adjustments will be implemented in the light of discussions between the College and the University Link Tutor.

Where workplace adjustments have been provided by the employer for students with disabilities, or with relevant temporary conditions, these will normally be permitted during the face-to-face assessment. These must be notified at the start of CLiP, or as soon as requested by the student, to the College. Where there is any question that such adjustments would impact the validity of outcome or conduct of assessments, the student's University will determine what is acceptable for use in CLiP.

Where concerns remain on either side that performance standards may be impacted through implementation of any specific adjustment, or equality legislation may be breached if not enacted, the GOC will be approached for final decision.

# **GOC learning outcomes**

## **What are learning outcomes?**

Learning outcomes are statements of what a learner will know or be able to do by the end of a learning experience. In the summative assessments which take place during the programme of study, those assessing the student should be able to use the learning outcomes as a measure of whether the student has attained the required standard.

The GOC has set learning outcomes for qualification providers to measure what students need to know and be able to do in order to register as an optometrist. These are available in the GOC document 'Requirements for Approved Qualifications in Optometry or Dispensing Optics' and are also referenced throughout this document.

The University delivering the degree is responsible for ensuring that any student awarded the degree has met all of the GOC outcomes.

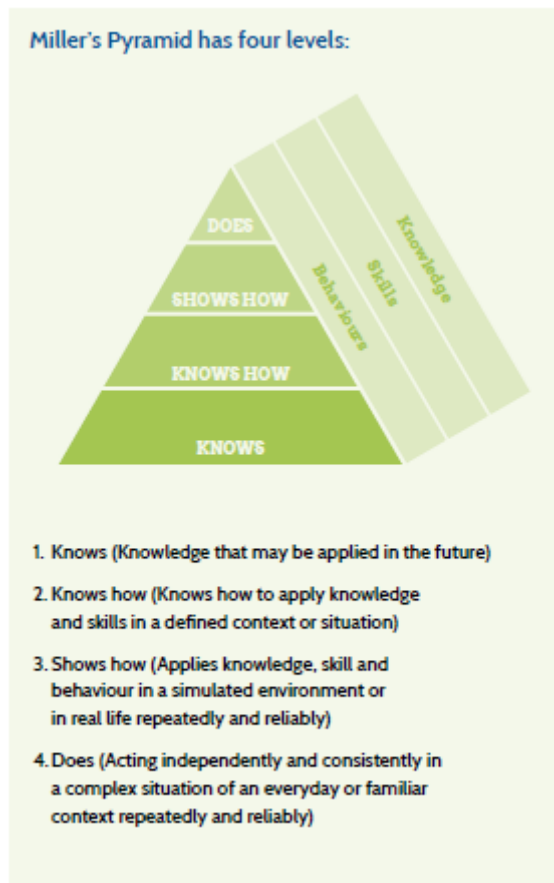
## **What do the GOC learning outcomes cover?**

There are seven sections for learning outcomes in the GOC Requirements:

1. Person centred care
2. Communication
3. Clinical practice
4. Ethics and standards
5. Risk
6. Leadership and management
7. Lifelong learning

## **Miller's pyramid levels**

As well as setting the learning outcomes, the GOC ascribed levels, using Miller's pyramid, to each outcome to show the level that the student must attain. There are four levels, 'Know', 'Knows how', 'Shows how' and 'Does'. More information on Miller's pyramid can be found in the GOC or SPOKE documents (and see below) but most CLiP outcomes are at the level 'Does', meaning that the student is meeting the learning outcome independently and consistently on a regular basis in their daily practice.



Source: GOC Requirements for Approved Qualifications in Optometry or Dispensing Optics (2022)

## GOC outcomes covered in CLiP

When the new Optometry Master's degrees were developed, the Universities worked with the College to map the learning outcomes to determine what would be covered by the University and what would be covered in CLiP. To ensure that all students are ready for CLiP, it was also agreed what outcomes will have been met, and at what level, prior to starting placement. For this reason, students cannot start CLiP placements with any outstanding failures on the earlier parts of their course.

The mapping of the learning outcomes includes the level at which each outcome will be assessed. Most of the learning outcomes are assessed at 'Does' level during the CLiP placement. The full mapping can be seen in Appendix I.

## Bullet point indicators and SPOKE indicative guidance

The GOC learning outcomes in Section 3 'Clinical practice' mostly have bullet point 'indicators' to show the areas of knowledge and skill which should be encompassed within that learning outcome. For example, learning outcome 3.5a (iii) is:

'Advises on the safe and effective use of contact lenses and removal in an emergency.'

This is followed by a number of bullet points detailing what should be incorporated into what the student 'advises', for example:

- Instructs the patient in the handling of soft and rigid lenses and how to wear and care for them.

For the other six sections of learning outcomes, there are no bullet point indicators. However, The GOC commissioned the Sector Partnership for Optical Knowledge and Education (SPOKE) to facilitate knowledge-sharing and support with the new qualification developments. The first SPOKE project was 'Indicative guidance' for the new qualifications, giving more detail of what you might look for when assessing each of the learning outcomes.

This project produced indicative guidance for each learning outcome in Sections 1, 2, part of 3, and 4 – 7. The tables which will be used to detail the assessment framework and tasks in this document refer to the learning outcomes, the bullet point indicators and the SPOKE indicative guidance.

### **Clinical and Learning-related Core Outcomes**

The Clinical core outcomes listed below are considered so crucial to clinical practice that, although they may not explicitly be assessed in every task, if a student failed to perform in one of these areas at any point, it could lead to failure of the task being assessed\*. As such, Assessors will be attentive to these outcomes during all four assessment visits, but they are explicitly testing them in CLiP 1F.

Students are advised to pick at least one core outcome to assign to each of the entries they log and use the free text areas in the logbook to describe how they met the outcome.

Learning-related core outcomes (7.1 and 7.4) are integrated into every assessment visit, as part of tasks set for support purposes with no explicit assessment. These tasks are to monitor and establish a developmental trajectory over time that provides evidence for having achieved these two outcomes.

The clinical and learning-related core outcomes are all assessed at 'Does' level.

\*In the event of a student failing a task the Assessor would not usually inform the student at the time. However, if a patient is visibly uncomfortable or the student's actions are deemed dangerous, the Assessor will intervene on the grounds of patient safety.

## Clinical core outcomes

Outcome / Level	Example failing performance
1.1 Actively listens to patients and their carers to ensure patients are involved in and are at the heart of decisions made about patient's care.	Demonstrates a rude, poor or patronising questioning technique Fails to note critical information provided by patient
1.2 Manages desired health outcomes of patients, taking into consideration any relevant medical, family and social history of the patient, which may include personal beliefs or cultural factors.	Provides advice that directly conflicts with patient's desired outcomes Acts in a way that clearly makes the patient uncomfortable Does not meet legal requirements in relation to data management. Does not meet legal requirements in relation to equality.
1.3 Protects patients' rights; respects the choices they make and their right to dignity and privacy.	
1.5 Commits to care that is not compromised because of own personal conscious and unconscious values and beliefs.	
4.9 Complies with equality and human rights' legislation, demonstrates inclusion and respects diversity.	
4.12 Complies with legal, professional and ethical requirements for the management of information in all forms including the accuracy and appropriateness of patient records and respecting patient confidentiality.	
1.6 Obtains and verifies continuation of valid consent from adults, children, young and vulnerable people and their carers and records as appropriate.	Repeatedly fails to establish consent (or meet legal requirements re consent).
4.4 Applies the relevant national law and takes appropriate actions i) to gain consent and ii) if consent cannot be obtained or is withdrawn.	
2.1 Conducts communications in a sensitive and supportive manner adapting their communication approach and style to meet	Communicates in an unprofessional or misleading manner

the needs of patients, carers, health and care colleagues and the public.	
3.1 Undertakes safe and appropriate ocular examinations using appropriate techniques and procedures to inform clinical decision-making within individual scope of practice.	Safety of patient compromised requiring assessor intervention
4.8 Complies with health and safety legislation.	Compromised safety of patient or self, without making attempt to correct.
5.5 Applies infection prevention control measures commensurate with the risks identified.	Poor hygiene or infection control potentially impacting patient safety Unsafe disposal of clinical waste
5.7 Able to risk assess i) patient's clinical condition and ii) a situation in clinical practice and make appropriate clinical decisions.	Safety of patient compromised requiring assessor intervention

## Learning-related core outcomes

GOC Outcome	SPOKE indicative guidance
7.1 Evaluates, identifies, and meets own learning and development needs. (DOES)	Analyses and responds to own learning and development needs. Prepares and follows a personal development plan, utilising appropriate learning opportunities.
7.4 Engages in critical reflection on their own development, with a focus on learning from experience, using data from a range of information sources (such as clinical audits, patient feedback, peer review and significant event analysis) and identifying and addressing their new learning needs to improve the quality and outcomes of patient care. (DOES)	Assesses own learning needs and engages in self-directed learning to maximise potential and improve outcomes. Critically reflects on own practice, and participates in multi-disciplinary service and team evaluation formulating and implementing strategies to act on learning and make improvements. Actively engages in peer review to inform own practice, formulating and implementing strategies to act on learning and make improvements. Demonstrates how audit can contribute to improvement in the quality and/or efficiency of patient care.

## **Assessment visits**

### **How assessment visits are organised**

Assessment visits are organised roughly every 12 weeks of the placement. The student will usually need to have the visit within the set window for the assessment and will need to be ready in terms of all the visit prerequisites and training. Within this schedule, there will be scope to schedule students later in the assessment window if required.

There will be one remote and one face-to-face visit in each of the two CLiP parts, so four assessment visits in total:

CLiP 1R – CLiP Part One remote visit

CLiP 1F – CLiP Part One face-to-face visit

CLiP 2R – CLiP Part Two remote visit

CLiP 2F – CLiP Part Two face-to-face visit

A different Assessor will be assigned to each visit.

### **Quality assurance tasks**

Most tasks within each visit are assessed, but each visit ends with a 'Quality assurance of setting and supervision' task to make sure the student is being properly supported in their placement. The Assessor can also discuss the student's progress on the placement, focussing on areas of the risk profile where the student is not at the expected level, for example. The outcome of such a discussion could be that the need for additional support is identified.

### **Assessment visit schedule**

See below.

Month	Week	CLiP Model A (January start)	CLiP Model B (July start)
Jan	1	Earliest placement start date	CLiP Part 2 start
	2		
	3		
	4		
Feb	1	Latest placement start date	CLiP 2R: Part 2 remote visits
	2		
	3		
	4		
March	1		
	2		
	3		
	4	CLiP 1R: Part 1 remote visits	CLiP 2F: face-to-face visits
April	1		
	2		
	3		
	4		
May	1		
	2		
	3	CLiP 1F: face-to-face visits	
	4		
	5		End of placement
June	1		
	2		
	3	Submit service Evaluation Project	
	4	End of CLiP Part 1	
July	1		Earliest placement start date
	2		
	3		
	4		
August	1	CLiP Part 2 start	Latest placement start date
	2		
	3		
	4		
	5	CLiP 2R: Part 2 remote visits	
Sept	1		
	2		
	3		CLiP 1R: Part 1 remote visits
	4		
Oct	1		
	2		
	3		
	4	CLiP 2F: face-to-face visits	
	5		
Nov	1		CLiP 1F: 1 face-to-face visits
	2		
	3		
	4		
Dec	1		
	2		
	3		Submit service Evaluation Project
	4	End of placement	End of CLiP Part 1

## Understanding the assessment information

### Information for each visit

This Handbook contains a separate section for each of the four visits. The sections are divided into:

- Summary page: outlines the timing of the visit, the tasks and where the student is expected to be in terms of their risk profile and dashboard.
- Task prerequisites and timing: the table shows the prerequisite tasks the student needs to complete or the number and type of logbook entries they need to make available in advance of the visit. It also details the time for each task and the re-sit opportunity.
- Instructions, learning outcomes and marking criteria: a short narrative section summarises the nature of each task. The table shows the learning outcomes and SPOKE indicative guidance associated with each task and sub-task, alongside the marking criteria.

## Using the 'Task prerequisites and timing' tables

This column describes what will happen during the task.

What logged interactions does the student need to have, or exercises do they need to complete, prior to the visit?

If the student fails the task, 'Resit' means a separate visit would be organised to attempt that task again

Task/Activity	Level: Outcome(s)	Prerequisites / Evidence	Duration	Redemption
<b>Introduction</b>				
Introductions and settling in	n/a	n/a	0:05	
<b>1. Legal and ethical use and supply of ophthalmic drugs</b>				
Review and discussion of logbook records, including patient records	D: 1 item of 5 from 3.5b(v) SH: 4.11	At least one logged drug instillation (not fluorescein) with patient record  Complete and attach Drug Management Template	0:10	Resit

Level of the task (SH= Shows how, D= Does) and GOC outcomes assigned.  
When it says e.g. 1 item of 5 from... this means the GOC outcome has bullet point indicators and here we are testing one of them from a full list of 5.

## Using the learning outcome and marking criteria tables

The GOC outcomes being assessed in this task, with level, together with any of the bullet point indicators being tested.

SPOKE indicative guidance is often absent for Section 3 Clinical practice outcomes, which have extensive bullet point indicators.

Some tables include some text in bold font and the meaning of this this is explained in the narrative above each table.

GOC Outcome	SPOKE indicative guidance	Indicative success criteria	Example failing performance
<p>From 3.4 Analyses visual function from a range of diagnostic sources [<del>and uses data to devise a clinical management plan for a patient</del>] in areas that include the following:</p> <ul style="list-style-type: none"> <li>Refractive management</li> <li>Anterior eye and contact lenses</li> </ul> <p><b>(DOES)</b></p>	<p>Applies normative data in the interpretation of results of visual function tests.</p> <p>Uses clinical data to formulate a management plan across a range of ocular conditions.</p> <p>Analyses clinical data in the light of presenting signs and symptoms.</p> <p>Demonstrates effective management across the specified range of patients</p>	<p>Develops rapport with patient</p> <p>Ensures consent is established and maintained</p> <p>Uses required range of appropriate techniques effectively</p>	<p>Failure to establish and maintain consent</p> <p>Inappropriate or unsafe use of equipment</p> <p>Hurts the patient by hitting/poking them with equipment or pulling hard on eye structures</p>

Where text is bracketed and struck out, that element is being tested in another task.

Assessors will use these criteria to determine whether the student has met the standard required.

## **CLiP Part One remote visit (CLiP 1R)**

### **Summary**

When: Approximately 9-12 weeks from starting the CLiP placement

Where: Online, in practice or at another location

Duration: 2 hours

### **Task outline**

The visit will consist of five overarching tasks:

1. Legal and ethical use and supply of ophthalmic drugs
2. Health and safety legislation
3. Patient relationships
  - a. Consent
  - b. Patient care (privacy, dignity, equality, inclusivity)
  - c. Communication skills
  - d. Information management
4. Service Evaluation Project (project orientation)
5. Quality assurance of setting and supervision (for support purposes)

### **Student risk profile**

We expect all low and medium interaction items (except visual needs) should be amber by the time of this assessment visit. High risk items and the medium risk 'Visual needs' items can be red. If there are some red items at the time of the visit, this should be included in the 'Quality assurance of setting and supervision' discussion with the Assessor.

## Task prerequisites and timing

Task/Activity	Miller's Level: GOC Outcome(s)	Prerequisites / Evidence	Duration	Redemption
<b>Introduction</b>				
Introductions and settling in	n/a	n/a	0:05	
<b>1. Legal and ethical use and supply of ophthalmic drugs</b>				
Review and discussion of logbook records, including in-practice patient records	D: 1 item of 5 from 3.5b(v)  SH: 4.11	At least <b>one</b> logged drug instillation (not fluorescein) with anonymised in-practice patient record to be presented, but not uploaded to the Portal  Complete and attach Drug Management Template	0:15	Resit
<b>2. Health and safety legislation</b>				
Student presentation	SH: 4.8	Presentation uploaded to the Portal and used to deliver presentation to Assessor: guide time 5 minutes, max. 7, then follow-up questions and discussion.  Identifies and explains risks, mitigation and reporting procedures for each of <b>five</b> different categories of potential hazard in own practice: fire, hygiene, physical (trip/falling etc), chemical, electrical. One slide per category, 2 examples/images per slide	0:10	Resit
<b>3. Patient relationships (1 hour total, to be split across the sub-tasks)</b>				
a. Consent – review and discussion of logbook records	SH: 1.6, 4.4	At least <b>one</b> logged interaction linked to outcome 1.6 and at least <b>one</b> linked to 4.4 for <b>each</b> of: <ul style="list-style-type: none"><li>• Adult</li><li>• Under 12</li><li>• Vulnerable</li><li>• Carer present</li></ul> with attached policies (safeguarding, chaperone etc) where applicable  The same logbook entries may be used more than once but with no more than two learning outcomes per entry.	Indicative 0:15	CLiP 1F

b. Patient care (privacy, dignity, equality, inclusivity) – review and discussion of logbook records	SH: 1.3, 1.5, 4.9	At least <b>two</b> logged interactions for <b>each</b> outcome, linked to 1.3, 1.5 and 4.9 (six total), uploading policies where relevant. No more than two learning outcomes per entry.	Indicative 0:15	CLiP 1F
c. Communication skills – review and discussion of logbook records in relation to communication with patients and other healthcare professionals, including review of anonymised in-practice patient record involving a referral	SH: 2.1	At least <b>two</b> logged interactions linked to outcome 2.1, for <b>each</b> of: <ul style="list-style-type: none"> <li>• Adult patient</li> <li>• Patient under 12</li> <li>• Supervisor</li> <li>• Another colleague</li> <li>• External professional (at least one of these two logged interactions must include the anonymised record of a referral to be presented, but not uploaded to the Portal).</li> </ul> The same records may be used more than once but no more than two learning outcomes per entry.	Indicative 0:20	CLiP 1F
d. Information management – review and discussion of logbook records, including patient records	SH: 4.12	<b>Five</b> logbook entries with interactions linked to outcome 4.12 with redacted patient records to be presented, but not uploaded to the Portal, and attached policies (safeguarding, chaperone etc) where applicable.  NOTE: logbook entries used for other GOC Outcomes can be used here.	Indicative 0:10	CLiP 1F
<b>4. Service Evaluation Project (project orientation)</b>				
Project orientation	D: 7.1, 7.4	Completed Service Evaluation Project planning tool	0.15	n/a
<b>5. Quality assurance of setting and supervision (for support purposes)</b>				
QA survey	n/a	Completed QA survey (student)	0.15	n/a

## Instructions, learning outcomes and marking criteria

*Ctrl+Click to go straight to task:*

Task 1 – Legal and ethical use and supply of ophthalmic drugs (15 minutes) .....	35
Task 2 – Health and safety legislation (10 minutes).....	36
Task 3 – Patient relationships – total time 1 hour.....	37
3a. Consent (Indicative: 15 minutes).....	37
3b. Patient care (privacy, dignity, equality, inclusivity) (Indicative: 15 minutes).....	38
3c. Communication skills (Indicative: 20 minutes).....	40
3d. Information management (Indicative: 10 minutes).....	41
Task 4 – Service Evaluation Project (project orientation) (15 minutes) .....	42
Task 5 – Quality assurance of setting and supervision (15 minutes) .....	44

### Task 1 – Legal and ethical use and supply of ophthalmic drugs (15 minutes)

The student will be questioned about at least one interaction in which a drug has been used (student must have patient record available to share on screen), exploring processes and protocols used by the student to ensure legal compliance and safe, appropriate use.

GOC Outcome	SPOKE indicative guidance	Evidence	Indicative success criteria	Example failing performance
<p>From 3.5b(v) Adheres to legal requirements for the use and supply of common ophthalmic drugs.</p> <ul style="list-style-type: none"> <li>Uses common ophthalmic drugs, safely to facilitate optometric examination and the diagnosis / treatment of ocular disease.</li> </ul> <p><b>(DOES)</b></p>	<p>See GOC Outcome column, left, for bullet point indicators.</p> <p>(There is no SPOKE indicative guidance here because the GOC clinical learning outcomes (Section 3) include indicators expressed as bullet points).</p>	<p>Logbook and patient record (not uploaded to the CLiP Portal but ready to present)</p>	<p>Uses appropriate drug (could list, P, GSL and POM), explains indication(s) for use and observes guidance for use of POMs.</p>	<p>Uses POM when not appropriate (e.g. occ. 1% chloro)</p> <p>Doesn't adhere to College Guidance for Professional Practice (GfPP)</p>
<p>4.11 Adheres to the ethical principles for prescribing and to legislation relating to medicines management.</p> <p><b>(SHOWS HOW)</b></p>	<p>Applies the regulations regarding the use, storage, and disposal of ophthalmic drugs used in ophthalmic practice.</p> <p>Respects the limitations in prescribing and treating yourself and others close to you.</p> <p>Shows how to report incidents of adverse reactions to medical devices or medicines using the appropriate reporting schemes.</p> <p>Maintains appropriate knowledge regarding the drugs administered in the practice, especially contraindications and side effects, and understands how to access the relevant information relating to the medicines used.</p>	<p>Drug Management Template</p>	<p>Observes relevant sections of College GfPP</p> <p>Awareness of Yellow card scheme and Medical Devices reporting form.</p> <p>Understands the indications and contraindications for drug use and potential side effects.</p> <p>Understands and applies best practice in terms of the legal aspects of access, use and supply.</p> <p>Makes appropriate selection of drug/s and uses safely.</p> <p>Understands the indications/contraindications/legal aspects</p>	<p>Uses ophthalmic drugs without due care and attention to indications and potential side effects such as:</p> <ul style="list-style-type: none"> <li>drug allergies</li> <li>dilating without checking VH and IOPs</li> </ul>

	Explains the requirement to register with the MHRA under specific circumstances, and identify the products regulated as class 1 medical devices.  Takes appropriate measures when delegating the instillation of ophthalmic drugs		for use and supply of mydriatic/cycloplegic drugs.	
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## Task 2 – Health and safety legislation (10 minutes)

Over the course of a five-minute presentation, using slides, the student must identify and explain risks, mitigation and reporting procedures for each of five different categories of potential hazard in their own practice: fire, hygiene, physical (trips/falls or other), chemical, electrical. The presentation should include one slide for each category, with two examples with images on each slide. The student will have worked from the presentation assessment brief.

The student must include images in the presentation which show them in their practice and consulting room – they need to be able to demonstrate that images used are recent and their own work. The Assessor will ask checking questions at the end to cover any areas that require additional evidence.

GOC Outcome	SPOKE indicative guidance	Evidence	Indicative success criteria	Example failing performance
4.8 Complies with health and safety legislation. (SHOWS HOW)	Applies current health and safety legislation and professional body guidance to their practice environment. Demonstrates appropriate infection control procedures. Considers both personal and environmental hygiene when dealing with patients and colleagues.	Presentation (5 mins)	Adequate presentation and ability to respond to questions on a sample of topics. Knowledge of reporting procedures. Demonstrates a proactive approach to Health and Safety issues such as identifying hazards, risk assessment, first aid, etc., in order to produce a safe environment for staff and patients alike. Demonstrates appropriate approach to personal hygiene, cleanliness of the practice, hygiene relating to instrumentation, contact lenses, disposal of clinical waste, etc. Infection control: <a href="#">College Guidance</a>	Incorrect/outdated information Missing and/or ambiguous information Evidence of basic lack of awareness or engagement with health and safety responsibilities

### Task 3 – Patient relationships – total time 1 hour

#### 3a. Consent (Indicative: 15 minutes)

The student will provide, in advance of the visit, logbook evidence of interactions in which they needed to obtain consent, including an adult, a child under 12 and a vulnerable patient or interaction with carer present. The Assessor will lead a conversation exploring the student's understanding of the relevant policies and how they apply them in practice.

GOC Outcome	SPOKE indicative guidance	Evidence	Indicative success criteria	Example failing performance
1.6 Obtains and verifies continuation of valid consent from adults, children, young and vulnerable people and their carers and records as appropriate. (SHOWS HOW)	Adheres to legal requirements when gaining consent. Applies the various policies that a practice is required to have on display or on file including safeguarding children and adults, chaperone policy, complaints and data management.	Logbook (1.6)	Obtain valid consent before examining a patient, providing treatment or involving patients. For consent to be valid it must be given: <ul style="list-style-type: none"> <li>• Voluntarily.</li> <li>• By the patient or someone authorised to act on the patient's behalf.</li> <li>• By a person with the capacity to consent.</li> <li>• By an appropriately informed person.</li> </ul> Aware of GOC <a href="#">Guidance</a> and standards 3.1 and 3.3 Ensure that the patient's consent remains valid at each stage of the examination or treatment and during any research in which they are participating.	Unable to explain the need for consent, when consent is required or how to obtain it Doesn't understand capacity to consent Does not understand difference between implied and explicit consent Displays lack of knowledge of policy, or fails to follow correctly.
4.4 Applies the relevant national law and takes appropriate actions i) to gain consent and ii) if consent cannot	Evaluates the appropriateness of different types of consent to clinical tests, dispensing, delegated functions, triage and release of information. Applies the principles of consent to clinical situations and evaluates situations when implied and implicit consent are required, including appropriate recording.	Logbook (4.4)	Applies principles of 1.6 to specific clinical scenarios/situations. Is aware of National Law requirements, in the student's jurisdiction, in relation to mental capacity Can explain implications of power of attorney (or equivalent in the student's jurisdiction)	Incorrect application of law and guidance

be obtained or is withdrawn. (SHOWS HOW)	<p>Establishes if a patient has the capacity to consent and if they are unable to consent, who is able to give consent on their behalf. Recognises that lack of capacity to consent may be temporary or may be withdrawn, describe examples of these situations and the actions that should be taken.</p> <p>Applies the current legislation on data protection, confidentiality, and consent with respect to sharing information with patient's relatives or carers.</p> <p>Is able to explain clinical tests and referrals, together with the risk and benefits in a way the patient is able to understand in order to obtain informed consent.</p> <p>Reflects on different situations from the student's own practice regarding consent.</p>		<p>Awareness of relevant sections of College GfPP (Consent)</p> <p>Gillick competence</p> <p>Follows policy across specified range of patient characteristics</p>	
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### 3b. Patient care (privacy, dignity, equality, inclusivity) (Indicative: 15 minutes)

#### Assessor instructions

The Assessor and student will discuss the logbook entries and attached policies, focussing on each outcome as they talk through the logged interactions. One or more examples may be evaluated per outcome.

GOC Outcome	SPOKE indicative guidance	Evidence	Indicative success criteria	Example Warning Flags
<p>1.3 Protects patients' rights; respects the choices they make and their right to dignity and privacy.</p> <p>(SHOWS HOW)</p>	Follows relevant frameworks	Logbook (1.3)	Describes appropriate patient interaction(s) to assessor. Is aware of relevant associated legislation.	Inappropriate interaction selection and/or inappropriate action.

<p>1.5 Commits to care that is not compromised because of own personal conscious and unconscious values and beliefs</p> <p>(SHOWS HOW)</p>	<p>Develops an awareness of differing values and belief structures and seeks to care inclusively, with attention to the potential impact of own beliefs on patient care.</p>	<p>Logbook (1.5)</p>	<p>Describes appropriate patient interaction(s) to assessor. Is aware of relevant associated legislation.</p> <p>Follows points listed in SPOKE indicative guidance column</p>	<p>Inappropriate interaction selection and/or inappropriate action.</p>
<p>4.9 Complies with equality and human rights' legislation, demonstrates inclusion and respects diversity.</p> <p>(SHOWS HOW)</p>	<p>Acts in line with equality and human rights legislation in the context of patient care and the workplace.</p> <p>Demonstrates compassionate and professional behaviour, delivers patient centred care and an inclusive and fair approach towards patients and colleagues.</p> <p>Recognises the potential impact of their own attitudes, values, beliefs, perceptions and bias (conscious and unconscious) on individuals and groups and identifies personal strategies to mitigate this.</p> <p>Appreciates the importance of handling sensitive personal information and responding to any information divulged by the patient in a sensitive and unbiased fashion. Maintains confidentiality and respects an individual's dignity.</p> <p>Gives consideration to any equality, diversity and fairness issues from the outset when assessing a patient, particularly for groups of people who share protected characteristics.</p>	<p>Logbook (4.9)</p>	<p>Describes appropriate patient interaction(s) to assessor. Is aware of relevant associated legislation.</p> <p>Follows points listed in SPOKE indicative guidance column</p>	<p>Inappropriate interaction selection and/or inappropriate action.</p>

### 3c. Communication skills (Indicative: 20 minutes)

#### Assessor instructions

The student and Assessor will discuss the examples of logged interactions demonstrating communication skills. The Assessor will suggest alternative scenarios and audiences and ask the student to demonstrate how they would manage the communication in those situations. The student will be asked to respond to at least three situations, to address effectiveness at handling different audiences, content, sensitivities and situations. They will also need to evidence methods for assuring they understand the patient, including accommodating to additional needs.

If the student fails to communicate clearly in the initial scenarios the assessor will ask for their reflections on this, and if the student can identify how to address shortfalls (further scenarios can be used for confirmation) this is acceptable to pass at the 'Shows how' level.

The uploaded written referral is discussed with reference to accuracy, completeness and appropriate use of technical language. Again, the student will be given the opportunity to offer solutions where shortcomings are identified.

GOC Outcome	SPOKE indicative guidance	Evidence	Indicative success criteria	Example failing performance
2.1 Conducts communications in a sensitive and supportive manner adapting their communication approach and style to meet the needs of patients, carers, health and care colleagues and the public. (SHOWS HOW)	Demonstrates effective communication using verbal, non-verbal, and written skills.  Seeks and communicates relevant information from and to patients in an effective and appropriate manner.  Ensures the effective implementation of individual management plans, checking patient understanding by actively adapting their communication approach.	Logbook (2.1)	Deploys verbal and non-verbal skills  Modifies language and communication style appropriately for different audiences – responding to cues and summarising and reiterating as necessary  Acknowledges patient concerns and is empathetic and but not patronising. Reassures the patient where appropriate.  Checks the patient has understood the information provided.  Makes the patient aware of all options available to them, if necessary, supplementing with written materials to aid comprehension.	Lacks confidence and/or is very hesitant and/or illogical to the point where the patient would lose confidence in the practitioner.  Speech difficult to comprehend.  Unprofessional/overly casual.  Wrong level of technical language for audience.

			<p>Employs a patient-centred approach to understand the patient's perspective.</p> <p>Produces, clear, accurate and comprehensive written information using technical language correctly, when communicating with other professionals.</p>	<p>Inappropriate language and communication style for the patient.</p> <p>Incorrect or unsafe information provided</p> <p>Frightens unnecessarily and/or confuses the patient.</p>
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### 3d. Information management (Indicative: 10 minutes)

The Assessor will review at least three of the five uploaded in-practice patient records, and policies where available, and discuss these with the student. If there are any omissions, errors, or examples of lack of clarity, these will be explored to determine if the student is able to recognise what needs to be improved. In such cases, students will be encouraged to explain how they will change their future record-keeping practice to meet good practice expectations and ensure compliance with policies, to demonstrate achievement at 'Shows how' level.

GOC Outcome	SPOKE indicative guidance	Evidence	Indicative success criteria	Example failing performance
<p>4.12 Complies with legal, professional and ethical requirements for the management of information in all forms including the accuracy and appropriateness of patient records and respecting patient confidentiality.</p> <p>(SHOWS HOW)</p>	<p>Keeps clear, accurate, and contemporaneous records, understanding the GOC's and professional bodies' advice and guidance in relation to record keeping.</p> <p>Produces records which are accessible, and contain all relevant patient details and history, measurements and details of assessment findings, consent obtained, referrals made, and advice.</p> <p>Ensures that records contain the name of any staff undertaking delegated tasks/functions.</p> <p>Demonstrates a systematic understanding of the principles of data protection and freedom</p>	<p>Logbook (4.12)</p>	<p>Knowledge of GDPR requirements (Data Protection Act 2018).</p> <p>Knowledge of relevant Subject Access Request protocols.</p> <p>Logbook completed at least weekly (i.e. no more than 7 days from appointment to log)</p> <p>Case history shows full exploration of symptoms.</p> <p>Results from key tests recorded.</p> <p>Management/advice fully recorded.</p>	<p>Unsound knowledge of key legislation</p> <p>Logbook maintenance does not meet requirements</p> <p>Omissions from case history e.g. full exploration of symptoms, responses to key questions not recorded.</p>

	<p>of information legislation in relation to the use and disclosure of health data.</p> <p>Grants, where appropriate, a patient's Right to Access their health data, and demonstrates a detailed knowledge of the Subject Access Request (SAR) protocols relevant to ophthalmic practice.</p>		Practice policies used effectively.	<p>Results from key tests not recorded.</p> <p>Management/advice given not recorded.</p> <p>Practice policies poorly understood or not used correctly.</p>
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#### Task 4 – Service Evaluation Project (project orientation) (15 minutes)

The purpose of the task is to ensure that the student has understood the requirements of the Service Evaluation Project and has a plan for completing each of the required elements. The plan should include milestones, with deadlines, and some initial ideas about how the work will be properly connected to the student's own practice.

This is a formative task so will not be assessed with a Pass/Fail outcome. However, the Assessor will refer to the learning outcomes during the discussion, to foster development towards self-led Personal Development Planning.

GOC Outcome	SPOKE indicative guidance	Evidence	Indicative success criteria	Feedback Points
<p>7.1 Evaluates, identifies, and meets own learning and development needs.</p> <p><b>(DOES)</b></p>	<p>Analyses and responds to own learning and development needs.</p> <p>Prepares and follows a personal development plan, utilising appropriate learning opportunities.</p>	Service Evaluation Project planning tool	<p>All sections completed</p> <p>Plans well connected to setting and practice</p> <p>Clear understanding of requirements</p> <p>Reference to external frameworks/evidence base/peer-reviewed literature</p>	<p>Any missing sections</p> <p>Plans that indicate lack of understanding of task</p> <p>Evidence of copy/paste or AI approach</p> <p>Use of unevidenced source material</p>
7.4 Engages in critical reflection on their own development, with a focus on learning from experience, using data from a range of information sources (such as clinical audits, patient feedback, peer review and significant event analysis)	<p>Assesses own learning needs and engages in self-directed learning to maximise potential and improve outcomes.</p> <p>Critically reflects on own practice, and participates in multi-disciplinary service and team evaluation formulating and implementing strategies to act on learning and make improvements.</p>			

<p>and identifying and addressing their new learning needs to improve the quality and outcomes of patient care.</p> <p><b>(DOES)</b></p>	<p>Actively engages in peer review to inform own practice, formulating and implementing strategies to act on learning and make improvements.</p> <p>Demonstrates how audit can contribute to improvement in the quality and/or efficiency of patient care.</p>			
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### **Task 5 – Quality assurance of setting and supervision (15 minutes)**

The student's answers to the QA questionnaire will be discussed, with signposting to further information and support if required. The Assessor will raise a concern with the College team for action if there are concerns which cannot be addressed at the visit. If the student has not met the expected risk profile in the summary dashboard for this stage of the placement, the Assessor should ensure there is a plan in place to address this.

This task is for support purposes and will not be assessed with a Pass/Fail outcome.

## **CLiP Part One face-to-face visit (CLiP 1F)**

### **Summary**

When: Approximately 18-20 weeks from starting the CLiP placement

Where: In the student's practice

Duration: 3 and a half hours (with an additional 15 minutes for Assessor to carry out patient consultation)

### **Task outline**

The visit will consist of nine overarching tasks:

1. Eye examination fundamentals
  - a. History and symptoms
  - b. Clinical examination
  - c. Management plan
  - d. Record keeping
  - e. Health and safety including infection control
  - f. Clinical decision-making
2. Dispense and verification
  - a. Dispensing
  - b. Verification
3. Communication and consent
4. Patient care
5. Safety and risk
6. Diagnosis and decision-making
7. Record-keeping
8. Service Evaluation Project (submission and verification)
9. Quality assurance of setting and supervision (for support purposes)

### **Student risk profile**

All interaction items are expected to be amber or green. If any are red this does not prevent the assessment visit from going ahead, but the student and Assessor should discuss any red items as part of the 'Quality assurance of setting and supervision' discussion.

## Task prerequisites and timing

Task/Activity	Miller's Level: GOC Outcome(s)	Prerequisites / Evidence	Duration	Redemption
<b>Introduction</b>				
Introductions and settling in	n/a	n/a	0:05	n/a
<b>1. Clinical examination fundamentals</b>				
a. History and symptoms – observation	D: 1.1, 1.2	No task-specific documentary evidence  Pre-presbyope or presbyope contact lens wearing patient will be provided by the College  Direct observation will be used as evidence	1:20	Resit
b. Clinical examination – observation	D: 2 items of 9 from 3.4, 4.4, 1.6			
i. CL over refraction				
ii. Evaluation of lens in situ				
iii. Subjective and objective refraction				
iv. Slit lamp examination (external eye and related structures) (must include staining)				
v. Indirect ophthalmoscopy				
vi. Pupil assessment				
c. Management plan, inc. CL Spec/aftercare, and any additional tests – observation	D: 2 items of 9 from 3.4, 2 items of 11 from 3.5b(ii) and outcome 2.1			
d. Record-keeping – observation	D: 4.12			
e. Health and safety including infection control – observation	D: 4.8, 5.5			
f. Clinical decision-making – observation and discussion	D: 3.1, 5.7	No task-specific documentary evidence.	0:15	

<b>2. Dispense and verification</b>				
a. Dispensing – observation: dispensing advice, measurements and fitting on a simulated patient provided by the practice	D: 1 item of 9 from 3.4, and 1 item of 11 from 3.5b(ii)	No task-specific documentary evidence.  A practice colleague (not another student) should be available to act as the patient.	0:15	Resit
b. Verification – observation	D: 1 item of 11 from 3.5b(ii)	No task-specific documentary evidence.	0:05	Resit
<b>3. Communication and consent</b>				
Discussion based on logbook records, seeking evidence of consistent good practice across a range of interactions to supplement the observation.  Students will be asked to show in-practice patient records to supplement this discussion.	D: 1.1, 1.2, 1.6, 2.1, 1 item of 4 from 3.5b(i) and outcome 4.4	At least <b>three</b> logged interactions for outcomes 1.1, 1.2, 1.6, 2.1 and 4.4 (no more than two outcomes to be used per interaction).  Must include examples of the following, with history, examination and management, including consent: <ul style="list-style-type: none"> <li>• patient with carer</li> <li>• patient with difficulty communicating</li> <li>• child under 7 years old</li> <li>• significant family history</li> <li>• significant social/cultural factor</li> </ul> Student needs to have corresponding in-practice patient records ready and available to view.	0:15	Resit
<b>4. Patient care (privacy, dignity, equality, inclusivity)</b>				
Discussion based on logbook entries, seeking evidence of consistent good practice across a range of interactions to supplement the observation.  Students will be asked to show in-practice patient records to	D: 1.3, 1.5 and 4.9	At least three logged interactions for outcomes 1.3, 1.5 and 4.9 (no more than two outcomes to be used per interaction).  Student needs to have corresponding in-practice patient records ready and available to view.	0:10	Resit

supplement this discussion.				
<b>5. Safety and risk</b>				
Discussion based on logbook entries, seeking evidence of consistent good practice across a range of interactions to supplement the observation.  Students will be asked to show in-practice patient records to supplement this discussion.	D: 4.8, 5.5 and 5.7	At least three logged interactions for outcomes 4.8, 5.5 and 5.7 (no more than two outcomes to be used per interaction).  Student needs to have the corresponding in-practice patient records ready and available to view.	0:10	Resit
<b>6. Diagnosis and decision-making</b>				
Discussion based on logbook entries, seeking evidence of consistent good practice across a range of interactions to supplement the observation.  Students will be asked to show in-practice patient records to supplement this discussion.	D: 3.1, 2 items of 9 from 3.4 and 4 items of 11 from 3.5b(ii)	All low and medium categories (except visual needs) must be green in the summary risk profile and a sample of these will be reviewed.  At least five logbook entries with contact lens interactions. To include: <ul style="list-style-type: none"> <li>• 3 entries in which the student undertakes application and removal</li> <li>• a replaceable lens where a CL aftercare has been carried out and an adjustment has been made to the specification (not power alone)</li> <li>• a toric fitting</li> <li>• a multifocal fitting</li> <li>• A CL teach that includes a care regime</li> </ul> Student needs to have the corresponding in-practice patient records ready and available to view.	0:25	Resit
<b>7. Record-keeping</b>				
Discussion based on logbook entries, seeking evidence of consistent good practice across a range of interactions to supplement the observation.	D: 4.12	No specific examples – assessors will observe the approach to record management displayed during the assessment visit.	n/a	Resit – 15 minutes, can be remote visit

Students will be asked to show in-practice patient records to supplement this discussion.				
<b>8. Service Evaluation Project</b>				
Project verification	D: 7.1 and 7.4	Final draft Service Evaluation Project workbook with all sections completed	0:15	n/a
<b>9. Quality assurance of setting and supervision (for support purposes)</b>				
Discussion of student experience	n/a	QA surveys (student and Supervisor)	0:15	n/a

## Instructions, learning outcomes and marking criteria

*Ctrl+Click to go straight to task:*

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## **Task 1 – Clinical examination fundamentals (1 hour and 35 minutes)**

**Note: 1 hour and 20 minutes to complete the clinical examination with the patient and an additional 15 minute discussion with the Assessor for Task f ‘Clinical decision-making’**

A ‘mystery shopper’ patient will be arranged who is pre-presbyope, or presbyope, and a contact lens wearer. The patient will have a specified ocular health and prescription range. Prior to the assessment start, the Assessor will need to review the mystery shopper questionnaire (Rx, history etc.) and conduct SLE for basic ocular health. 15 minutes should be allowed as part of the visit for this activity.

The evidence for this task will be directly observed at the assessment visit, with the student completing a record template rather than creating a record in the practice system. The student will need to successfully complete and pass each sub-task because some of the learning outcomes can only be met across multiple sub-tasks. If the student makes minor mistakes or omissions during the ‘clinical examination’ in Task 1b, the Assessor may use additional scenario-based questions, to determine whether the student meets the competence standards.

Contact lens elements of Task 1 will be carried out on one eye only.

The parts of outcomes which cannot be assessed by direct observation (such as handling carers in 1.1) will be addressed during the record review tasks 3 – 6.

At this stage, the student’s techniques should be in place and correctly performed, but may not yet be fully refined. Where the student is uncertain during the clinical examination, it may be appropriate for them to recognise the need to consult with a Supervisor. It is more important for the student to recognise the limits of their capability than to be fully independent.

## 1a. History and symptoms

GOC Outcome	SPOKE indicative guidance	Indicative success criteria	Example failing performance
<p>1.1 Actively listens to patients and their carers to ensure patients are involved in and are at the heart of decisions made about patient's care.</p> <p><b>(DOES)</b></p>	<p>Effectively communicates with patients and carers to obtain all relevant history and symptoms using a combination of verbal, non-verbal, and written skills.</p> <p>Actively seeks confirmation of patient understanding and involves patient in decisions made regarding their own healthcare.</p>	<p>Asks appropriate questions to obtain a full history. This includes the following:</p> <ul style="list-style-type: none"> <li>• RFV, vision and symptoms</li> <li>• OH and FOH</li> <li>• GH, medication and FGH</li> <li>• symptom check</li> <li>• driving</li> <li>• lifestyle/ work</li> <li>• CL history and current wear habits</li> <li>• smoker</li> </ul> <p>Asks appropriate follow on questions when appropriate. Uses appropriate strategies to understand patients' needs e.g. not interrupting, summarising and checking understanding</p> <p>Maintains a friendly and professional communication style throughout</p>	<p>Omits to question any of the following categories (and can be verified by clarification):</p> <ul style="list-style-type: none"> <li>• general health</li> <li>• ocular health</li> <li>• medication</li> <li>• family history</li> <li>• lifestyle / work</li> </ul> <p>Does not ask any follow-on questions related to symptoms if indicated and/or fails to illicit correct information</p> <p>Does not ask regarding other symptoms. This may include not asking about:</p> <ul style="list-style-type: none"> <li>• Headaches</li> <li>• Flashes and floaters</li> <li>• Diplopia</li> <li>• Pain</li> <li>• Redness</li> </ul> <p>Interrupts on numerous occasions or does not check patient understanding coupled with poor communication techniques</p> <p>Demonstrates a rude, poor or patronising questioning technique</p>
<p>1.2 Manages desired health outcomes of patients, taking into consideration any relevant medical, family and social history of the patient, which may include personal beliefs or cultural factors.</p> <p><b>(DOES)</b></p>	<p>Recognises the importance and significance of family history, signs, and symptoms.</p> <p>Recognises patients' physical, emotional, intellectual, and cultural background and adapts care and communication appropriately.</p> <p>Adheres to relevant aspects of the Equalities Act.</p>		

## 1b. Clinical examination

GOC Outcome	SPOKE indicative guidance	Indicative success criteria	Example failing performance
<p>From 3.4 Analyses visual function from a range of diagnostic sources <del>[and uses data to devise a clinical management plan for a patient]</del> in areas that include the following:</p> <ul style="list-style-type: none"> <li>Refractive management</li> <li>Anterior eye and contact lenses</li> </ul> <p><b>(DOES)</b></p>	<p>Applies normative data in the interpretation of results of visual function tests.</p> <p>Uses clinical data to formulate a management plan across a range of ocular conditions.</p> <p>Analyses clinical data in the light of presenting signs and symptoms.</p> <p>Demonstrates effective management across the specified range of patients</p>	<p>Develops rapport with patient</p> <p>Ensures consent is established and maintained</p> <p>Uses required range of appropriate techniques effectively</p>	<p>Failure to establish and maintain consent</p> <p>Inappropriate or unsafe use of equipment</p> <p>Hurts the patient by hitting/poking them with equipment or pulling hard on eye structures</p>
<p>1.6 Obtains and verifies continuation of valid consent from adults, children, young and vulnerable people and their carers and records as appropriate.</p> <p><b>(DOES)</b></p>	<p>Adheres to legal requirements when gaining consent.</p> <p>Applies the various policies that a practice is required to have on display or on file including safeguarding children and adults, chaperone policy, complaints and data management.</p>	<p><b>i. Contact lens over refraction</b></p> <p>Accurately assesses vision with the contact lenses and makes any necessary adjustment</p> <p><b>ii. Evaluation of lens in situ</b></p> <p>Is able to correctly assess the fit of lens using a variety of techniques</p> <p>Assesses the condition of the lens</p>	<p><b>i. Contact lens over refraction</b></p> <p>Does not carry out over refraction or uses inappropriate technique</p> <p><b>ii. Evaluation of lens in situ</b></p> <p>Inaccurate assessment of fit/condition of lens</p> <p>Fails to evaluate fit or assess condition of the lens</p>
<p>4.4 Applies the relevant national law and takes appropriate actions i) to gain consent and ii) if consent cannot be obtained or is withdrawn.</p> <p><b>(DOES)</b></p>	<p>Evaluates the appropriateness of different types of consent to clinical tests, dispensing, delegated functions, triage and release of information.</p> <p>Applies the principles of consent to clinical situations and evaluates</p>	<p><b>iii. Subjective and objective refraction</b></p> <p>Fits trial frame appropriately including pd measurement and maintains throughout</p> <p>Static fixation retinoscopy correctly undertaken, or if a student prefers or needs to use one eye only then they must use a valid and appropriate technique for</p>	<p><b>iii. Subjective and objective refraction</b></p> <p>Unable to maintain fit of trial frame appropriately</p> <p>Does not use an appropriate retinoscopy technique</p>

GOC Outcome	SPOKE indicative guidance	Indicative success criteria	Example failing performance
	<p>situations when implied and implicit consent are required, including appropriate recording.</p> <p>Establishes if a patient has the capacity to consent and if they are unable to consent, who is able to give consent on their behalf.</p> <p>Recognises that lack of capacity to consent may be temporary or may be withdrawn, describe examples of these situations and the actions that should be taken.</p> <p>Applies the current legislation on data protection, confidentiality, and consent with respect to sharing information with patient's relatives or carers.</p> <p>Is able to explain clinical tests and referrals, together with the risk and benefits in a way the patient is able to understand in order to obtain informed consent.</p> <p>Reflects on different situations from the student's own practice regarding consent.</p>	<p>monocular viewing e.g. Barrett Method or Near Fixation retinoscopy.</p> <p>Uses appropriate methods of checking e.g. +1.00Ds blur or use of pinhole</p> <p><b>iv. Slit lamp examination</b></p> <p>Must include staining</p> <p>Demonstrates a full slit-lamp routine for the assessment of the external eye and related structures in a logical sequence Examines:</p> <ul style="list-style-type: none"> <li>• the external eye and adnexa</li> <li>• lids</li> <li>• lashes</li> <li>• Anterior Chamber Angle</li> </ul> <p>Uses a range of illumination techniques, appropriate brightness and magnification</p> <p>Chooses appropriate instrumentation and uses correct and safe methods to assess tear quantity and quality</p> <p>Demonstrates a safe technique</p> <p>Detects significant lesions</p> <p><b>v. Indirect ophthalmoscopy</b></p> <p>Uses a technique which allows an appropriate view of the fundus, including thorough &amp; systematic scanning in all 9 positions of gaze</p>	<p>Illogical subjective technique</p> <p>Fails to ask appropriate questions and act appropriately on response to establish correct Rx.</p> <p>Fails to demonstrate adequate control of accommodation</p> <p><b>iv. Slit lamp examination</b></p> <p>Fails to stain (despite a prompt) or does not detect, identify or record significant corneal staining when present</p> <p>Fails to view the external eye in four positions of gaze in both eyes</p> <p>Fails to detect, identify or record a significant abnormality</p> <p>Fails to examine the tear film or chooses an unsafe, incorrect or inappropriate method to assess the tear film</p> <p>Omits elements</p> <p><b>v. Indirect ophthalmoscopy</b></p> <p>Does not use an appropriate technique to view the fundus</p> <p>Fails to view fundi in the nine positions of gaze in both eyes</p> <p>Fails to view lens and media</p>

GOC Outcome	SPOKE indicative guidance	Indicative success criteria	Example failing performance
		<p><b>vi. Pupil assessment</b></p> <p>Uses appropriate technique with correct ambient illumination and light source to assess pupil reactions</p> <p><b>vii. Binocular vision</b></p> <p>Undertakes objective tests (including cover) using suitable targets, and assessing deviation accurately to include:</p> <ul style="list-style-type: none"> <li>• direction of latent or manifest deviation</li> <li>• speed of recovery</li> <li>• size</li> <li>• concomitant/incomitant</li> </ul> <p>Undertakes subjective tests using suitable targets, as appropriate to patient including motility</p>	<p><b>vi. Pupil assessment</b></p> <p>Fails to assess pupils appropriately or incorrectly records pupil findings</p> <p><b>vii. Binocular vision</b></p> <p>Fails to perform cover test</p> <p>Incorrect technique when performing cover test, in either the target chosen or cover technique</p> <p>Not interpreting the movement seen on cover test correctly</p> <p>Incorrect interpretation of any tests chosen</p> <p>Fails to perform motility or uses a very poor technique that would not identify incomitance</p>

### 1c. Management plan

GOC Outcome	SPOKE indicative guidance	Indicative success criteria	Example failing performance
<p>From 3.5b(ii) Completes an informed clinical assessment of individual patients' need and uses this to dispense, fit and advise on the safe and effective use of spectacles, contact lenses, low-vision aids and other ophthalmic appliances.</p> <ul style="list-style-type: none"> <li>Identifies, recommends and fits soft or rigid contact lens as appropriate to support and enhance individual patients' vision, lifestyle and eye health and provides ongoing care.</li> <li>Instructs and advises patients in handling soft or rigid lens as appropriate, and how to wear and care for their fitted lenses.</li> </ul> <p><b>(DOES)</b></p>	<p>See GOC Outcome column, left, for bullet point indicators.</p> <p>(There is no SPOKE indicative guidance here because the GOC clinical learning outcomes (Section 3) include indicators expressed as bullet points).</p>	<p>Uses the clinical data obtained from the clinical examination and the presenting symptoms of the patient to formulate an appropriate management plan.</p> <p>Understands the relationship between vision and Rx and symptoms and Rx through making an appropriate prescribing and management decisions based on the refractive and oculomotor status</p> <p>Gives factually relevant information in a clear and understandable way, avoiding jargon and technical terminology.</p> <p><b>i. Contact lens specification</b></p> <p>Writes an appropriate specification for appropriate soft lens following aftercare</p> <p><b>ii. Contact lens aftercare</b></p> <p>Makes appropriate adjustment of the lens to result in the best fit if required</p> <p>Demonstrates an understanding of soft lens adaptation and aftercare issues and how to manage them i.e. providing advice:</p>	<p>Makes inappropriate prescribing and management decision</p> <p>Gives the patient incorrect or misleading information and persists in using jargon and technical terminology</p> <p><b>i. Contact lens specification</b></p> <p>Inappropriate choice of soft lens parameters Poor understanding of the range of soft lens materials and designs available.</p> <p>Fails to make an appropriate choice of lens design and materials for the patient. Note, patient choice and lens availability should be taken into account.</p> <p><b>ii. Contact lens aftercare</b></p> <p>Fails to adjust the lens if appropriate to do so</p> <p>Fails to provide advice on one or more of the following:</p>

GOC Outcome	SPOKE indicative guidance	Indicative success criteria	Example failing performance
		<ul style="list-style-type: none"> <li>• addressing presenting complaint, communicating cause and remedy of complaint including action to be taken and review date.</li> <li>• advise need of any other examination if not up-to-date e.g. next eye exam etc.</li> <li>• complying with appropriate lens handling, care regimes and hygiene requirements throughout</li> <li>• advise on the management of common CL complications</li> </ul>	<ul style="list-style-type: none"> <li>• Complying with appropriate lens handling, care regimes and hygiene requirements throughout</li> <li>• Advise on the management of common CL complications if needed</li> </ul> <p>Provides advice that is confusing or inaccurate</p> <p>Fails to advise the patient of any other examination required if not up- to-date e.g. next eye exam etc.</p> <p>Provides advice to the patient that would be considered dangerous</p>
<p>From 3.4 [<del>Analyses visual function from a range of diagnostic sources and</del>]-uses data to devise a clinical management plan for a patient in areas that include the following:</p> <ul style="list-style-type: none"> <li>• Refractive management</li> <li>• Anterior eye and contact lenses</li> </ul> <p><b>(DOES)</b></p>	<p>Applies normative data in the interpretation of results of visual function tests.</p> <p>Uses clinical data to formulate a management plan across a range of ocular conditions.</p> <p>Analyses clinical data in the light of presenting signs and symptoms.</p> <p>Demonstrates effective management across the specified range of patients</p>	<p><b>iii. Advice and additional tests</b></p> <p>Understands limitations of knowledge, referring patients for advice when necessary</p> <p>Maintains a professional and friendly communication style throughout</p> <p>Recognises and documents need for any further clinical investigations such as visual fields, IOPs</p>	<p><b>iii. Advice and additional tests</b></p> <p>Fails to refer the patient if necessary</p> <p>Fails to identify the need for further investigations.</p>
<p>2.1 Conducts communications in a sensitive and supportive manner adapting their communication approach and style to meet the needs of patients, carers, health and care colleagues and the public.</p> <p><b>(DOES)</b></p>	<p>Demonstrates effective communication using verbal, non-verbal, and written skills.</p> <p>Seeks and communicates relevant information from and to patients in an effective and appropriate manner.</p> <p>Ensures the effective implementation of individual management plans, checking patient understanding by</p>		

GOC Outcome	SPOKE indicative guidance	Indicative success criteria	Example failing performance
	actively adapting their communication approach		

#### 1d. Record keeping

GOC Outcome	SPOKE indicative guidance	Indicative success criteria	Example failing performance
<p>4.12 Complies with legal, professional and ethical requirements for the management of information in all forms including the accuracy and appropriateness of patient records and respecting patient confidentiality.</p> <p><b>(DOES)</b></p>	<p>Keeps clear, accurate, and contemporaneous records, understanding the GOC's and professional bodies' advice and guidance in relation to record keeping.</p> <p>Produces records which are accessible, and contain all relevant patient details and history, measurements and details of assessment findings, consent obtained, referrals made, and advice.</p> <p>Ensures that records contain the name of any staff undertaking delegated tasks/functions.</p> <p>Demonstrates a systematic understanding of the principles of data protection and freedom of information legislation in relation to the use and disclosure of health data.</p> <p>Grants, where appropriate, a patient's Right to Access their health data, and demonstrates a detailed knowledge of the Subject Access Request (SAR) protocols relevant to ophthalmic practice.</p>	<p>Fully and accurately records all the information related to the patient regarding findings and management plan.</p> <p>Is able to produce records which are legible and contain all relevant patient details, measurements, results and advice.</p>	<p>Fails to accurately and fully record the advice and management plan</p> <p>Have not recorded details of several tests performed</p> <p>Recorded results of tests which were not carried out</p> <p>Records information that was not given to the patient</p>

### 1e. Health and safety including infection control

GOC Outcome	SPOKE indicative guidance	Indicative success criteria	Example failing performance
<p>4.8 Complies with health and safety legislation.</p> <p><b>(DOES)</b></p>	<p>Applies current health and safety legislation and professional body guidance to their practice environment.</p> <p>Demonstrates appropriate infection control procedures.</p> <p>Considers both personal and environmental hygiene when dealing with patients and colleagues.</p>	<p>Consistently demonstrates appropriate infection control relating to instrumentation and own hand hygiene</p> <p>Safe disposal of clinical waste</p>	<p>Poor hygiene demonstrated consistently</p> <p>Poor infection control potentially impacting patient safety</p> <p>Safety of patient compromised requiring assessor intervention</p>
<p>5.5 Applies infection prevention control measures commensurate with the risks identified.</p> <p><b>(DOES)</b></p>	<p>Safely applies appropriate measures to minimise risk of infection, applying relevant current guidance.</p> <p>Identifies risk of person-to-person transmission and transmission via object.</p> <p>Identifies appropriate measures to minimise risk of infection, including: hand hygiene, surface disinfection, use of PPE, use of disposable items, (e.g. tonometer heads), where possible, decontamination of tonometer heads/diagnostic contact lenses etc., proper treatment of open bottles of contact lens solutions/saline.</p> <p>Uses appropriate methods to deal with disposal of controlled, clinical and offensive waste, including both non-hazardous and hazardous waste.</p> <p>Carries out a risk assessment, applying appropriate principles.</p>		

## 1f. Clinical decision-making

**NOTE: 15 minutes allotted for this task following the 1 hour and 20 minute clinical examination.**

Discussion of a-e above, covering decision-making, ensuring awareness of minor failings, and approach to improving practice.

GOC Outcome	SPOKE indicative guidance	Indicative success criteria	Example failing performance
<p>3.1 Undertakes safe and appropriate ocular examinations using appropriate techniques and procedures to inform clinical decision-making within individual scope of practice.</p> <p><b>(DOES)</b></p>	<p>Justifies the choice of clinical procedures used on appropriate techniques for clinical investigations.</p> <p>Has an awareness of own limitations to conduct clinical examinations, and work within limits of competence.</p> <p>Appraises the risk balance of clinical techniques used to examine patients.</p> <p>Ensures patient and practitioner safety during all clinical processes and procedures.</p>	<p>Able to explain decision-making and contextualise in light of relevant frameworks, tasks undertaken, and patient needs.</p>	<p>Unclear about or unable to articulate purpose of tasks undertaken, or meaning of results obtained</p>
<p>5.7 Able to risk assess i) patient's clinical condition and ii) a situation in clinical practice and make appropriate clinical decisions.</p> <p><b>(DOES)</b></p>	<p>Uses a range of established techniques to initiate and undertake critical analysis of information, and to propose solutions to problems arising from that analysis</p> <p>Applies knowledge of the subject and techniques in a routine manner to evaluate and formulate management plans and solutions to problems and issues in clinical practice.</p> <p>Applies underlying concepts and principles outside the context in which they were first studied and applies symptom-appropriate tests.</p>	<p>Integrates risk management into clinical decision making</p> <p>Reflects on own performance, identifies areas for improvement, suggesting actions that could be taken to improve practice.</p>	<p>Fails to consider impact of decision-making on patient.</p> <p>Unable to identify mistakes when prompted.</p> <p>Unable to formulate actions to improve practice.</p>

GOC Outcome	SPOKE indicative guidance	Indicative success criteria	Example failing performance
	Understands and applies the principles of clinical reasoning and evidence-based practice and the steps in problem solving.		

## Task 2 – Dispense and verification

### 2a. Dispensing (15 minutes)

The student will advise, measure and fit a practice colleague (but not another student) for spectacles, using a prescription and scenario supplied by the Assessor. The evidence for this task is direct observation throughout.

GOC Outcome	SPOKE indicative guidance	Indicative success criteria	Example failing performance
<p>From 3.4 Analyses visual function from a range of diagnostic sources and uses data to devise a clinical management plan for a patient in areas that include the following:</p> <ul style="list-style-type: none"> <li>Dispensing of optical appliances</li> </ul> <p><b>(DOES)</b></p>	<p>See GOC Outcome column, left, for bullet point indicators.</p> <p>(There is no SPOKE indicative guidance here because the GOC clinical learning outcomes (Section 3) include indicators expressed as bullet points).</p>	<p>Demonstrates knowledge of lens characteristics including lens form, design, materials, coatings and tints, availability and blank sizes.</p> <p>Makes appropriate frame choice by considering the following: size, materials, and relationship between frame, lenses and face.</p> <p>Can discuss appropriate frame adjustments</p>	<p>Insufficient knowledge of lenses to advise patient</p> <p>Insufficient knowledge of frames available or frame fitting</p>
<p>From 3.5b (ii) Completes an informed clinical assessment of individual patients' need and uses this to dispense, fit and advise on the safe and effective use of spectacles, contact lenses, low-vision aids and other ophthalmic appliances.</p>	<p>See GOC Outcome column, left, for bullet point indicators.</p> <p>(There is no SPOKE indicative guidance here because the GOC clinical learning outcomes (Section 3)</p>		

<ul style="list-style-type: none"> <li>Interprets and dispenses a prescription using appropriate lenses, frame choice and accurate facial and frame measurements</li> </ul> <p>(DOES)</p>	include indicators expressed as bullet points).		
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## 2b. Verification (5 minutes)

The Assessor will provide a pair of progressive addition spectacles, together with an appropriate template, for verification of one lens only. Evidence is direct observation throughout.

GOC Outcome	SPOKE indicative guidance	Indicative success criteria	Example failing performance
<p>From 3.5b (ii) Completes an informed clinical assessment of individual patients' need and uses this to dispense, fit and advise on the safe and effective use of spectacles, contact lenses, low-vision aids and other ophthalmic appliances.</p> <ul style="list-style-type: none"> <li>Measures and verifies optical appliances in line with relevant standards, guidelines and evidence</li> </ul> <p>(DOES)</p>	<p>See GOC Outcome column, left, for bullet point indicators.</p> <p>(There is no SPOKE indicative guidance here because the GOC clinical learning outcomes (Section 3) include indicators expressed as bullet points).</p>	<p>Marks up, measures and verifies that a pair of lenses have been produced to a given prescription within BS tolerances.</p> <p>Accurate results to within:</p> <ul style="list-style-type: none"> <li><math>\pm 0.25\text{DS/DC}</math> for dioptric measurements</li> <li>Axis appropriate to cylinder power <math>0 \leq 0.50\text{DC} \pm 9^\circ</math> <math>0 &gt; 0.50\text{DC} \leq 0.75\text{DC} \pm 6^\circ</math> <math>0 &gt; 0.75\text{DC} \leq 1.50\text{DC} \pm 4^\circ</math> <math>0 &gt; 1.50\text{DC} \pm 3^\circ</math></li> <li>Centres – 1mm tolerance.</li> </ul> <p>Must demonstrate a knowledge of actual tolerances.BS EN ISO 21987:2017.</p> <p>Verifies that all aspects of the frame or mount have been correctly supplied.</p> <p>Measures and verifies that the lenses are correctly positioned in the spectacle frame/mount within BS tolerances.</p>	<p>Inaccurate use of focimeter to verify lenses to British standards</p> <p>Unable to mark up lenses using template</p>

		Choice of instrumentation could include: manual or semi-automated focimeter (Fully automated focimeter e.g. Eye refract VX40 is not acceptable)	
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### **Note on Tasks 3 – 6**

The purpose of tasks 3 to 6 is to determine that:

- a. the student is able to demonstrate the connection between their clinical experience and the relevant GOC outcome(s);
- b. the student is undertaking complete, accurate and appropriate record-keeping (where this is not the case, it would trigger a fail result in Task 7);
- c. clinical experiences entered in the logbook were actually undertaken by the student, by requesting and reviewing samples of in-practice patient records.

This is in order to determine whether those outcomes have been fully met at 'Does' level, meaning that the student is carrying out the activities to the required standard consistently in their day-to-day practice. These tasks complement the direct observation undertaken in tasks 1 and 2.

For these tasks, the Assessor will use the assessment visit dashboard to select from a range of logbook entries linked to the relevant learning outcomes, and will discuss these with the student. They will be looking for evidence that the student is meeting these outcomes consistently in their daily practice. The Assessor is not restricted to the items the student has selected and may also use search terms or filters (such as 'carer' or 'disability') to look for evidence which has not been present in the direct observation.

The marking criteria for these tasks, which focus on the review of logbook entries and in-practice patient records, are different to other tasks in the CLiP assessment framework. The Assessor will not use the 'Indicative success criteria' and 'Example failing performance' columns for these tasks. The 'Evidence' of the range of records is the main indicative success criteria, and the SPOKE indicators can also be used as indicators of the student passing each outcome. The significant absence of records or evidence of actions contrary to the SPOKE indicators could be examples of failing performance.

### Task 3 – Communication and consent (15 minutes)

The Assessor and student will focus, for this task, on the items **marked in bold** in the table below. This is because some elements of the learning outcomes have already been assessed elsewhere in the CLiP assessment framework.

GOC Outcome	SPOKE indicative guidance	Evidence
1.1 Actively listens to patients and <b>their carers</b> to ensure patients are involved in and are at the heart of decisions made about patient's care. <b>(DOES)</b>	Effectively communicates with patients <b>and carers</b> to obtain all relevant history and symptoms using a combination of verbal, non-verbal, and written skills.  Actively seeks confirmation of patient understanding and involves patient in decisions made regarding their own healthcare.	Logbook entries linked to learning outcomes: 1.1,1.2, 2.1, 1.6, 4.4  Must include enquiry into:  Patients with range of needs as below (history, examination, management including consent)
1.2 Manages desired health outcomes of patients, taking into consideration any relevant medical, <b>family and social history of the patient</b> , which may include personal beliefs or <b>cultural factors</b> . <b>(DOES)</b>	Recognises the importance and significance of <b>family history, signs, and symptoms</b> .  Recognises patients' <b>physical, emotional, intellectual, and cultural background and adapts</b> care and communication appropriately.  Adheres to relevant aspects of the <b>Equalities Act</b> .	<ul style="list-style-type: none"> <li>• carer</li> <li>• difficulty communicating</li> <li>• children under 7 years old</li> <li>• significant family history</li> <li>• significant social/cultural factor</li> <li>• capacity is not established</li> <li>• consent is withdrawn</li> <li>• managing sensitive information</li> </ul>
2.1 Conducts communications in a sensitive and supportive manner <b>adapting their communication approach and style</b> to meet the needs of patients, carers, health and care colleagues and the public. <b>(DOES)</b>	Demonstrates effective communication using verbal, non-verbal, and written skills.  Seeks and communicates relevant information from and to patients in an effective and appropriate manner.  Ensures the effective implementation of individual management plans, checking patient understanding by actively adapting their communication approach.	
From 3.5b (i) Acts as a first point of contact for patients for their eye health needs by investigating, diagnosing and managing individuals' functional and developmental visual conditions, including those related to age.  <ul style="list-style-type: none"> <li>• <b>Takes a relevant history from [individual patients and] any other</b></li> </ul>	See GOC Outcome column, left, for bullet point indicators.  (There is no SPOKE indicative guidance here because the GOC clinical learning outcomes (Section 3) include indicators expressed as bullet points).	

<p><b>appropriate person involved in their care (relatives/carers and others).</b></p> <p><b>(DOES)</b></p>		
<p>1.6 Obtains and verifies continuation of valid consent from <b>adults, children, young and vulnerable people and their carers</b> and records as appropriate.</p> <p><b>(DOES)</b></p>	<p>Adheres to legal requirements when gaining consent.</p> <p>Applies the various policies that a practice is required to have on display or on file including safeguarding children and adults, chaperone policy, complaints and data management.</p>	
<p>4.4 Applies the relevant national law and takes appropriate actions i) to gain consent and ii) <b>if consent cannot be obtained or is withdrawn.</b></p> <p><b>(DOES)</b></p>	<p>Evaluates the appropriateness <b>of different types of consent</b> to clinical tests, dispensing, delegated functions, triage and release of information.</p> <p>Applies the principles of consent to clinical situations and evaluates situations when implied and implicit consent are required, including appropriate recording.</p> <p><b>Establishes if a patient has the capacity to consent and if they are unable to consent, who is able to give consent on their behalf.</b></p> <p><b>Recognises that lack of capacity to consent may be temporary or may be withdrawn, describe examples of these situations and the actions that should be taken.</b></p> <p><b>Applies the current legislation on data protection, confidentiality, and consent with respect to sharing information with patient's relatives or carers.</b></p> <p><b>Is able to explain clinical tests and referrals, together with the risk and benefits in a way the patient is able to understand in order to obtain informed consent.</b></p> <p><b>Reflects on different situations from the student's own practice regarding consent.</b></p> <p><b>Appreciates the importance of handling sensitive personal information and responding to any information divulged by the patient in a sensitive and unbiased fashion. Maintains confidentiality and respects an individual's dignity.</b></p> <p><b>Gives consideration to any equality, diversity and fairness issues from the outset when assessing a patient, particularly for groups of people who share protected characteristics</b></p>	

#### Task 4 – Patient care (privacy, dignity, equality, inclusivity) (10 minutes)

GOC Outcome	SPOKE indicative guidance	Evidence
1.3 Protects patients' rights; respects the choices they make and their right to dignity and privacy. <b>(DOES)</b>	Follows relevant frameworks	Logbook entries with Interactions linked to learning outcomes 1.3, 1.5 and 4.9, together with commentary which explains why the Interaction addresses the learning outcome.
1.5 Commits to care that is not compromised because of own personal conscious and unconscious values and beliefs <b>(DOES)</b>	Develops an awareness of differing values and belief structures and seeks to care inclusively, with attention to the potential impact of own beliefs on patient care.	Enquiry is used to establish that student:  Is able to empathise with patient's perspective, and identify how that might differ from own experiences and preferences.  Actively considers the potential impact of different perspectives when formulating management plan
4.9 Complies with equality and human rights' legislation, demonstrates inclusion and respects diversity <b>(DOES)</b>	Acts in line with equality and human rights legislation in the context of patient care and the workplace.  Demonstrates compassionate and professional behaviour, delivers patient centred care and an inclusive and fair approach towards patients and colleagues.  Recognises the potential impact of their own attitudes, values, beliefs, perceptions and bias (conscious and unconscious) on individuals and groups and identifies personal strategies to mitigate this.	Pays attention to overt and implied patient desires, acknowledges alternative perspectives, and their impact on patient management and care.  Demonstrates awareness of, and actively addresses legal requirements  Relevant frameworks may include: GDPR; safeguarding; Trust and practice data and patient management policies

## Task 5 – Safety and risk (10 minutes)

GOC Outcome	SPOKE indicative guidance	Evidence
<p>4.8 Complies with health and safety legislation.</p> <p><b>(DOES)</b></p>	<p>Applies current health and safety legislation and professional body guidance to their practice environment.</p> <p>Demonstrates appropriate infection control procedures.</p> <p>Considers both personal and environmental hygiene when dealing with patients and colleagues.</p>	<p>Logbook entries with interactions linked to 4.8, 5.5 and 5.7, together with commentary explaining why the Interaction addresses the learning outcome.</p>
<p>5.5 Applies infection prevention control measures commensurate with the risks identified.</p> <p><b>(DOES)</b></p>	<p>Safely applies appropriate measures to minimise risk of infection, applying relevant current guidance.</p> <p>Identifies risk of person-to-person transmission and transmission via object.</p> <p>Identifies appropriate measures to minimise risk of infection, including: hand hygiene, surface disinfection, use of PPE, use of disposable items, (e.g. tonometer heads), where possible, decontamination of tonometer heads/diagnostic contact lenses etc., proper treatment of open bottles of contact lens solutions/saline.</p> <p>Uses appropriate methods to deal with disposal of controlled, clinical and offensive waste, including both non-hazardous and hazardous waste.</p> <p>Carries out a risk assessment, applying appropriate principles.</p>	
<p>5.7 Able to risk assess i) patient's clinical condition and ii) a situation in clinical practice and make appropriate clinical decisions.</p> <p><b>(DOES)</b></p>	<p>Uses a range of established techniques to initiate and undertake critical analysis of information, and to propose solutions to problems arising from that analysis</p> <p>Applies knowledge of the subject and techniques in a routine manner to evaluate and formulate management plans and solutions to problems and issues in clinical practice.</p> <p>Applies underlying concepts and principles outside the context in which they were first studied and applies symptom-appropriate tests.</p> <p>Understands and applies the principles of clinical reasoning and evidence-based practice and the steps in problem solving.</p>	

## Task 6 – Diagnosis and decision-making (25 minutes)

GOC Outcome	SPOKE indicative guidance	Evidence
<p>3.1 Undertakes safe and appropriate ocular examinations using appropriate techniques and procedures to inform clinical decision-making within individual scope of practice.</p> <p><b>(DOES)</b></p>	<p>Justifies the choice of clinical procedures used on appropriate techniques for clinical investigations.</p> <p>Has an awareness of own limitations to conduct clinical examinations, and work within limits of competence.</p> <p>Appraises the risk balance of clinical techniques used to examine patients.</p> <p>Ensures patient and practitioner safety during all clinical processes and procedures.</p>	<p>Assessor to review a minimum of <b>three</b> logbook entries covering a range of pathology and further investigative techniques (selecting from logbook drop-downs), with a focus on decision-making.</p> <p>Must include records where further investigations have been made to diagnose and manage ocular pathology.</p> <p>Approach to limits of scope of practice to be explored (may include logbook interactions which included 'Referral – consult')</p>
<p>From 3.4 Analyses visual function from a range of diagnostic sources and uses data to devise a clinical management plan for a patient in areas that include the following:</p> <ul style="list-style-type: none"> <li>• Dispensing of optical appliances</li> <li>• Refractive management</li> </ul> <p><b>(DOES)</b></p>	<p>Applies normative data in the interpretation of results of visual function tests.</p> <p>Uses clinical data to formulate a management plan across a range of ocular conditions.</p> <p>Analyses clinical data in the light of presenting signs and symptoms.</p> <p>Demonstrates effective management across the specified range of patients.</p>	<p>Assessor to review a minimum of <b>five</b> logbook entries covering a range of prescription and dispense interactions.</p> <p>Must include where refraction routine, and/or dispense has been adapted depending upon individual circumstances such as amblyopia, visual impairment, age, physical characteristics, lifestyle or personal preference.</p>
<p>From 3.5b(ii) Completes an informed clinical assessment of individual patients' need and uses this to dispense, fit and advise on the safe and effective use of spectacles, contact lenses, low-vision aids and other ophthalmic appliances.</p> <ul style="list-style-type: none"> <li>• Interprets and dispenses a prescription using appropriate</li> </ul>	<p>See GOC Outcome column, left, for bullet point indicators.</p> <p>(There is no SPOKE indicative guidance here because the GOC clinical learning outcomes (Section 3) include indicators expressed as bullet points).</p>	

<p>lenses, frame choice and accurate facial and frame measurements</p> <ul style="list-style-type: none"> <li>Measures and verifies optical appliances in line with relevant standards, guidelines and evidence</li> </ul> <p><b>(DOES)</b></p>		
<p>From 3.5b(ii) Completes an informed clinical assessment of individual patients' need and uses this to dispense, fit and advise on the safe and effective use of spectacles, contact lenses, low-vision aids and other ophthalmic appliances.</p> <ul style="list-style-type: none"> <li>Identifies, recommends and fits soft or rigid contact lens as appropriate to support and enhance individual patients' vision, lifestyle and eye health and provides ongoing care.</li> <li>Instructs and advises patients in handling soft or rigid lens as appropriate, and how to wear and care for their fitted lenses.</li> </ul> <p><b>(DOES)</b></p>	<p>There is no SPOKE indicative guidance here because the GOC clinical learning outcomes (Section 3) include indicators expressed as bullet points – see GOC outcome column for bullet point indicators.</p>	<p>Assessor to review at least <b>five</b> logbook entries with contact lens interactions. To include:</p> <ul style="list-style-type: none"> <li><b>Three</b> entries in which the student undertakes application and removal</li> <li>A replaceable lens where a CL aftercare has been carried out and an adjustment has been made to the specification (not power alone)</li> <li>A toric fitting</li> <li>A multifocal fitting</li> <li>A contact lens teach that includes a care regime</li> </ul> <p>Student needs to have the corresponding in-practice patient records ready and available to view.</p>

### Task 7 – Record-keeping (no additional time)

There is no specific activity for the Assessor to carry out with the student in Task 7; this is based on what the Assessor has observed in tasks 3 – 6.

GOC Outcome	SPOKE indicative guidance	Evidence
4.12 Complies with legal, professional and ethical requirements for the management of information in all forms including the accuracy and appropriateness of patient records and respecting patient confidentiality. <b>(DOES)</b>	<p>Keeps clear, accurate, and contemporaneous records, understanding the GOC's and professional bodies' advice and guidance in relation to record keeping.</p> <p>Produces records which are accessible, and contain all relevant patient details and history, measurements and details of assessment findings, consent obtained, referrals made, and advice.</p> <p>Ensures that records contain the name of any staff undertaking delegated tasks/functions.</p> <p>Demonstrates a systematic understanding of the principles of data protection and freedom of information legislation in relation to the use and disclosure of health data.</p> <p>Grants, where appropriate, a patient's Right to Access their health data, and demonstrates a detailed knowledge of the Subject Access Request (SAR) protocols relevant to ophthalmic practice.</p>	Overarching approach to records management displayed during assessment visit

### Task 8 – Service Evaluation Project verification (15 minutes)

Using the submitted work as a guide, the student will give the Assessor a tour of the practice to explain and demonstrate the in-practice processes / pathways covered by the Service Evaluation Project (SEP). The Assessor will ask questions to verify the information provided.

The Assessor will not need to judge the quality of the student's project as part of this task, it is just about making sure that the information provided does relate to the practice where the student is working and that the student has undertaken the auditing and data evaluation described. In line with the self-development and reflection learning outcomes linked to this task, the student is expected to reflect on the experience of developing the SEP as part of this verification exercise.

This is a verification activity so will not be assessed with a Pass/Fail outcome. However, any indication that the work is not wholly that of the student, or that the material presented is not genuine will trigger further investigative processes.

GOC Outcome	SPOKE indicative guidance	Example positive verification markers	Example markers of concern
7.1 Evaluates, identifies, and meets own learning and development needs. <b>DOES</b>	Analyses and responds to own learning and development needs.  Prepares and follows a personal development plan, utilising appropriate learning opportunities.	Student provides a narrative on the development of the work.  For each section of the final SEP project workbook, student can describe how practice systems have influenced their findings.	Report or narrative do not appear to be specific to student clinical practice and placement setting.  Student is unable to explain content from the report.
7.4 Engages in critical reflection on their own development, with a focus on learning from experience, using data from a range of information sources (such as clinical audits, patient feedback, peer review and significant event analysis) and identifying and addressing their new learning needs to improve	Assesses own learning needs and engages in self-directed learning to maximise potential and improve outcomes.  Critically reflects on own practice, and participates in multi-disciplinary service and team evaluation formulating and implementing strategies to act on learning and make improvements.  Actively engages in peer review to inform own practice, formulating and implementing	Student is able to explain their thinking for each section of SEP.	

the quality and outcomes of patient care. (DOES)	strategies to act on learning and make improvements.  Demonstrates how audit can contribute to improvement in the quality and/or efficiency of patient care.		
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## Task 9 – Quality assurance of setting and supervision (15 minutes)

### Assessor instructions

Assessor will discuss (with each separately) the student's and the Supervisor's answers to the QA questionnaire and, where appropriate, signpost further information and support. The Assessor will be able to raise a concern with the College team for action if there are concerns which cannot be addressed at the assessment visit. If the student has not met the expected risk profile in the summary dashboard for this stage of the placement, the Assessor should ensure there is a plan in place to address this.

This task is for support purposes and will not be assessed with a Pass/Fail outcome.

## **CLiP Part One Service Evaluation Project**

This section is not related to the CLiP 1F visit, but is included here to provide an overview of the Service Evaluation Project (SEP) as it will need to be submitted and externally marked at the end of CLiP 1.

The full instructions and templates for the Project will be published separately.

### **SEP Summary**

Students will be provided with workbooks (including guiding questions and timelines) to guide them in developing an enquiry-led project relating to service evaluation and improvement within their practice. This will include: evaluation of the current state of play (audit); opportunities for and risks of change; and proposals for value maximisation and risk mitigation.

The Project will also include consideration of ways of improving patient experience and patient outcomes (6.1, 6.3, 7.3) through:

1. Personal and team behaviours (1.4)
2. New technology and services (3.3)
3. Practice environment review and change (1.4)
4. Referrals and navigation of commissioning frameworks (external environment) (4.14)

The student will also consider what adaptations would be required for the proposed improvements to be applied in other environments.

In CLiP1F the assessor will ask verification questions to ensure that the output is genuinely grounded in the practice and owned by the student. The final submission date will be before CLiP1F.

Following the visit, the work will be assessed by an assigned College marker and feedback will be provided. Work that does not meet the standard may be revised and re-submitted once only.

GOC Outcome	SPOKE indicative guidance
<p>1.4 Ensures high quality care is delivered and puts into place adaptative measures as needed for different environments (such as domiciliary, prisons and special schools).</p> <p>(SHOWS HOW)</p>	<p>Adapts own practise to ensure appropriate care of all patients.</p> <p>Recognises when environmental factors should be adapted to accommodate individual patient needs.</p>
<p>3.3 Engages with technological advances in eye health and broader healthcare delivery and the significance of specific developments for enhancing patient outcomes and service delivery.</p> <p>(DOES)</p>	<p>Uses new technologies in diagnosis, treatment and management of ocular conditions.</p> <p>Uses appropriate technology in consultation, referral and clinical data exchange.</p> <p>Keeps abreast of emerging technologies and their potential application in clinical practice.</p>
<p>4.14 Applies eye health policies and guidance and utilises resources efficiently to improve patient outcomes.</p> <p>(DOES)</p>	<p>Demonstrates a working knowledge of shared care schemes, glaucoma triage, pre and - post- cataract referral schemes and other locally-commissioned Enhanced Optical Services (EOS).</p> <p>Refers patients appropriately to optometry-led triage services or secondary care to improve patient care and outcomes, whilst reducing unnecessary delays.</p> <p>Navigates service commissioning and care information effectively, in order to establish and refresh knowledge of local health and other relevant systems when changing location, and over time.</p> <p>Accesses public health information and campaigns (e.g. smoking cessation) for the benefit of patients.</p> <p>Takes account of national guidance e.g. NICE, the College of Optometrists Clinical Management Guidance.</p> <p>Appropriately distinguishes between patients who require referral and those who can be monitored effectively in practice.</p>
<p>6.1 Undertakes efficient, safe and effective patient and caseload management.</p> <p>(DOES)</p>	<p>Conducts responsibilities in a timely manner, prioritising urgent and important tasks to ensure safe practice.</p> <p>Acts in a responsible and considered way to ensure safe practice when services are under pressure.</p>

	Applies best-practice techniques to promote own health and wellbeing in the workplace.
6.3 Engages with clinical governance requirements to safeguard and improve the quality of patient care, including through contributing to service evaluation and development initiatives. (KNOWS HOW)	<p>Demonstrates a systematic understanding of the components of clinical governance.</p> <p>Recognises the need to adhere to local and national clinical governance guidelines.</p> <p>Evaluates own practice, and participates in multi-disciplinary service and team evaluation.</p> <p>Is able to articulate an understanding of the impact of own and team practice on service function, effectiveness, and quality.</p>
7.3 Gathers, evaluates and applies effective patient and service delivery feedback to improve their practice. (SHOWS HOW)	<p>Demonstrates a systematic understanding of how audit of clinical practice can improve clinical outcomes.</p> <p>Actively seeks and is open to feedback on own practice by colleagues to promote ongoing development.</p> <p>Undertakes effective reflection and analysis of feedback.</p> <p>Proactively formulates and implements strategies to act on feedback and make improvements to practice.</p>

## CLiP Part Two remote visit (CLiP 2R)

### Summary

When: Approximately 5 weeks from starting CLiP 2

Where: Online, in practice or at another location

Duration: 2 hours and 30 minutes

### Task outline

The visit will consist of seven overarching tasks:

1. Low vision
2. Paediatrics and vulnerable patients
3. Non-tolerance and contact lens complications
4. Use of drugs to aid refraction and assessment of the fundus
5. Multidisciplinary collaboration, communication and leadership
  - a. 360° review
  - b. Coaching exercise
6. Personal Development Plan discussion (for support purposes)
7. Quality assurance of setting and supervision (for support purposes)

### Student risk profile

All interaction items should be green, possibly with some amber in high-risk categories. Students **must** be green on low vision, paediatric, vulnerable, non-tolerance and use of drugs.

## Task prerequisites and timing

Task/Activity	Miller's Level: GOC Outcome(s)	Prerequisites / Evidence	Duration	Redemption
<b>1. Low vision</b>				
Review and discussion of logbook entries, with in-practice patient records	D: 1 item of 9 from 3.4 and 4 items of 11 from 3.5b(ii)	At least <b>two</b> interactions (which include advice and at least <b>one</b> dispense of an LV aid) with patients with vision that meets the specified LV definition*, with anonymised patient records attached.	0:15	Resit
<b>2. Paediatrics and vulnerable patients</b>				
Review and discussion of logbook entries, with in-practice patient records	D: 2 items of 9 from 3.4, 1 item of 11 from 3.5b(ii) and outcome 4.15 SH: 4.3	At least <b>two</b> logged interactions, with attached anonymised in-practice patient records for children aged 7 or under, including: <ul style="list-style-type: none"> <li>• <b>One</b> aged 4 and under</li> <li>• <b>One</b> dispense for a child aged 4 or under</li> <li>• <b>One</b> with a BV anomaly that has been managed (which may include referral) by the student</li> </ul> Each logbook interaction must include, in the 'Consultation notes' section, an explanation of how safeguarding might be handled if there were concerns about the patient during the consultation.  Uploaded certificate for Paediatric clinic online HES course with reflection (with logged interaction and anonymised record for patient under 2, if achieved).  At least <b>two</b> logged interactions with attached anonymised in-practice patient records of patients with disabilities, including: <ul style="list-style-type: none"> <li>• At least one with a disability that impacts communication</li> <li>• At least one with a disability that impacts mobility</li> </ul>	0:45	Resit
<b>3. Non-tolerance and contact lens complications</b>				
Review and discussion of logbook entries, including in-practice patient records	D: 1 item of 11 from 3.5b(ii)	At least <b>three</b> logged interactions, with anonymised in-practice patient records, including at least <b>one</b> example of each of the following circumstances:	0:20	Resit

		<ul style="list-style-type: none"> <li>• Non-tolerance to new Rx due to dispensing issues</li> <li>• Non-tolerance to new Rx due (i) incorrect Rx issued to suit px needs or (ii) Other reasons</li> <li>• Symptomatic CL complications that require management</li> </ul>		
<b>4. Use of drugs to aid refraction and assessment of the fundus</b>				
Review and discussion of logbook entries, including in-practice patient records	D: 4 items of 5 from 3.5b(v)	At least <b>three</b> logged interactions, with anonymised in-practice patient records, with rationale for use, of at least one example of use of each of the following drug types: <ul style="list-style-type: none"> <li>• Mydriatic</li> <li>• Cycloplegic</li> <li>• Local Anaesthetic</li> </ul>	0:10	Resit
<b>5. Multidisciplinary collaboration, communication and leadership</b>				
a. 360° Review – discussing reflections on feedback	D: 2.3 SH: 6.2	Completed 360° Review: With input from one patient, one Supervisor, one other colleague  <b>One</b> logbook reflection outlining points for action or development.	0:15	Resit
b. Coaching exercise – simulated scenarios	D: 4.7 SH: 7.2	No task-specific documentary evidence. Direct observation and discussion will be used as evidence	0:15	Resit
<b>6. Personal Development Plan discussion (for support purposes)</b>				
Discussion and feedback on draft PDP	D: 7.1 and 7.4	Draft copy of Personal Development Plan	0:15	n/a
<b>7. Quality assurance of setting and supervision (for support purposes)</b>				
Discussion of student experience	n/a	Completed QA survey (student)	0:15	n/a

\* A person with low vision is one who has an impairment of visual function for whom full remediation is not possible by conventional spectacles, contact lenses or medical intervention and which causes restriction in that person's everyday life. *Low Vision Services Consensus Group. A framework for low vision services in the United Kingdom.* London: Royal National Institute for the Blind, 1999. Both eyes 6/12 or worse (binocular) and/or N6 (with +4 dioptre reading addition) or severely restricted fields (that are consequence of clinical condition). [WGOS](#)

## Instructions, learning outcomes and marking criteria

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## Task 1 – Low vision (15 minutes)

The Assessor and student will discuss two logged interactions in which low vision aids have been advised. The assessor may also select other suitable logbook entries to support discussions, if required.

GOC Outcome	SPOKE indicative guidance	Evidence	Indicative success criteria	Example failing performance
<p>From 3.4 Analyses visual function from a range of diagnostic sources and uses data to devise a clinical management plan for a patient in areas that include the following:</p> <ul style="list-style-type: none"> <li>Low Vision/visual impairment</li> </ul> <p><b>DOES</b></p>	<p>Applies normative data in the interpretation of results of visual function tests.</p> <p>Uses clinical data to formulate a management plan across a range of ocular conditions.</p> <p>Analyses clinical data in the light of presenting signs and symptoms.</p> <p>Demonstrates effective management across the specified range of patients.</p>	Logbook with LV patient entries	<p>Assesses vision and adapts refraction routine depending on circumstances, for example, age, amblyopia, visual impairment.</p> <p>Knows when the use of specialist charts is beneficial to fully understand visual function and is able to interpret the results, differentiate normal from abnormal. eg Pelli Robson and logMar</p> <p>Demonstrates ability to link clinical findings to the presenting problem and manage appropriately for patients with a range of ocular conditions that may cause visual impairment. e.g. maculopathy, retinitis pigmentosa, media opacities, severe visual field loss such as hemianopia, quadrantanopia, severe altitudinal loss or central scotoma</p> <p>Assesses visual function considering a range of relevant clinical findings such as acuity, visual fields and binocular vision. Adapts refraction routine appropriately for each patient circumstance. e.g. age, amblyopia, reduced acuity, field defect</p>	<p>Unable to interpret results e.g. not aware of how LogMar relates to Snellen acuity or unable to score LogMar.</p> <p>Unable to demonstrate appropriate management based on patient needs and clinical findings.</p>
From 3.5b(ii) Completes an informed clinical assessment of individual patients' need and uses this to dispense, fit and advise on the safe and effective use of spectacles, contact lenses, low-vision aids and other ophthalmic appliances	<p>See GOC Outcome column, left, for bullet point indicators.</p> <p>(There is no SPOKE indicative guidance here because the GOC clinical learning outcomes (Section 3) include indicators</p>	Logbook with LV patient entries	<p>Takes relevant history including social history and full task analysis to identify patient needs and visual requirements</p> <p>Conducts appropriate low vision assessment demonstrating adaptations to routine to accommodate the needs of patients with visual impairment</p> <p>Demonstrates understanding of principles of magnification, field of view and working distance in relation to different aids by dispensing appropriate low vision aid:</p>	<p>Fails to identify patients who could benefit from low vision aids</p> <p>Does not understand principles of magnification and the implications of this when advising and managing patients</p>

<ul style="list-style-type: none"> <li>Identifies and advises patients who could benefit from simple or complex low-vision aids</li> <li>Conducts a low-vision assessment, including through full history-taking and evaluation of visual requirements</li> <li>Evaluates the clinical findings of low-vision assessments, applying knowledge of low-vision optics to dispense appropriate simple and complex low-vision aids and provide relevant advice</li> <li>Advises on accessing and makes appropriate referrals to low-vision services, in line with patients' best interests</li> </ul> <p>(DOES)</p>	expressed as bullet points).		<ul style="list-style-type: none"> <li>Justifies choice of aid including type of aid and magnification required</li> <li>Discusses correct use of aid – to include correct WD, lighting, how to maximise FOV, spectacles required.</li> <li>Records acuity with aid provided</li> <li>Aware of other options available and aware of pros and cons Able to give additional advice to visually impaired patients including use of non-optical aids, use of contrast and lighting</li> </ul> <p>Aware of criteria and process for registration and certification</p> <p>Aware of how to access local and national low vision services and support including help from social services, low vision clinics and support groups</p>	<p>Unable to justify choice of low vision aid</p> <p>Inappropriately advises patient regarding suitable low vision aids e.g options available, magnification required, lighting</p> <p>Unable to advise patient correctly on the use of low vision aid</p> <p>No understanding of criteria and process for registration and certification</p> <p>No understanding of local low vision services and how to access these</p>
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## Task 2 – Paediatrics and vulnerable patients (45 minutes)

In the discussion of logged interactions relating to outcomes 3.4, 3.5b(ii) and 4.15 the Assessor will discuss each of the entries with the student, referring to other logged interactions where required, and asking follow-up questions (“why...”, “what if...”) to explore understanding, rationale and the student’s ownership of their decision-making.

In each case, the student should demonstrate they have maintained professional boundaries, made an informed clinical assessment of individual patients’ needs and used a range of diagnostic sources, while formulating a clinical management plan – always adapting their approach to the specific needs of the patients in the light of the specified characteristics.

In the discussion of logged interactions relating to outcome 4.3, the Assessor will discuss the student’s approach to, and ability to navigate mechanisms for, safeguarding.

GOC Outcome	SPOKE indicative guidance	Evidence	Indicative success criteria	Example failing performance
<p>From 3.4 Analyses visual function from a range of diagnostic sources and uses data to devise a clinical management plan for a patient in areas that include the following:</p> <ul style="list-style-type: none"> <li>• Paediatrics</li> <li>• Patients with learning disabilities and complex needs</li> </ul> <p><b>(DOES)</b></p>	<p>Applies normative data in the interpretation of results of visual function tests.</p> <p>Uses clinical data to formulate a management plan across a range of ocular conditions.</p> <p>Analyses clinical data in the light of presenting signs and symptoms.</p> <p>Demonstrates effective management across the specified range of patients.</p>	<p>Logbook with paediatric, vulnerable and disability entries.</p>	<p>Asks appropriate questions during symptoms and history to identify risk factors and understands when there is a need to follow up on history given (e.g. onset and nature of diplopia).</p> <p>Adapts approach to identified needs of patient.</p> <p>Carries out appropriate clinical tests to investigate symptoms and/or presenting risk factors</p> <p>Demonstrates use of a range of assessment strategies according to the age and ability of the patient – including appropriate assessment of vision, OMB, stereopsis.</p> <p>Knows the expected norms for different ages and applies knowledge when interpreting results and managing paediatric patients including infants under 2</p> <p>Understands the use of vision testing equipment for infants and non communicative</p>	<p>Fails to carry out appropriate clinical tests to investigate presenting symptoms</p> <p>Unable to choose appropriate testing strategies relevant to the patients age and ability</p> <p>Unable to adapt technique according to patient’s capabilities</p> <p>Unaware how to establish full cycloplegia</p> <p>Makes inappropriate prescribing and/or management decisions</p>

GOC Outcome	SPOKE indicative guidance	Evidence	Indicative success criteria	Example failing performance
			<p>patients, for example, preferential looking, optokinetic nystagmus.</p> <p>Demonstrates an awareness of the need to be flexible in approach to examination, amending and adapting techniques and communication appropriately.</p> <p>Understands when cycloplegic examination is indicated and how to check it has had the desired effect on visual function</p> <p>Identifies and manages significant heterophoria, strabismus and amblyopia in children.</p> <p>Understands different types of management including refractive, orthoptic, prismatic and surgery. Considers OMB tests and symptoms when deciding on appropriate management.</p> <p>Demonstrates knowledge of referral processes and hospital waiting list times locally.</p> <p>Can discuss management of young Myopic patients (c/f College guidelines)</p>	Fails to give adequate advice to young myopic patients
From 3.5b(ii) Completes an informed clinical assessment of individual patients' need and uses this to dispense, fit and advise on the safe and effective use of spectacles, contact lenses, low-vision aids and other ophthalmic appliances.	<p>See GOC Outcome column, left, for bullet point indicators.</p> <p>(There is no SPOKE indicative guidance here because the GOC clinical learning outcomes (Section 3) include indicators expressed as bullet points).</p>	Logbook with paediatric, vulnerable and disability entries.	<p>Respects and cares for all patients and their carers in a caring, patient, sensitive and appropriate manner.</p> <p>Identifies patients with additional needs and adapts clinical assessment to meet individual needs</p> <p>Applies knowledge of the Disability and Equality Act (2010) and ensures the patient environment is safe, inviting and user- friendly in terms of access and facilities</p>	<p>Fails to adapt practice and decision -making to needs of specific patient characteristics (appropriate to GOC outcome)</p> <p>Fails to demonstrate appropriate frame or lens selection to suit patient needs/requirements</p>

GOC Outcome	SPOKE indicative guidance	Evidence	Indicative success criteria	Example failing performance
<ul style="list-style-type: none"> <li>Manages and dispenses appropriate spectacles for paediatric patients and for patients with complex or additional needs, including by adapting the practice environment and practice activity in line with individuals' needs.</li> </ul> <p>(DOES)</p>			<p>Explains and justifies management options for different scenarios, allowing for specified patient characteristics e.g. What if px was hyperopic rather than myopic? What if px had mobility issues? What if frame chosen did not fit well? etc</p> <p>Able to advise on potential dispensing solutions to control myopia</p> <p>When appropriate, dispensing advice should be clearly recorded, and a range of dispensing options should have been considered to meet the patient's needs.</p> <p>Demonstrates understanding of dispensing frames covering the following: size, materials, relationship between frame, lenses and facial features.</p> <p>Demonstrates the appropriate lens and frame selection and justification (bearing in mind patient's age disability and lifestyle requirements)</p> <p>Dispenses a range of lens forms to include complex lenses and high corrections and advises on their application to specific patients' needs.</p> <p>Demonstrates appropriate frame adjustments to meet patient needs.</p> <p>If appropriate, discusses and dispenses contact lenses. Orders appropriate material and lens parameters. Gives adequate advice for safe contact lens wear with appropriate follow up</p>	<p>Fails to demonstrate appropriate contact lens knowledge to fit and manage patient needs/requirements</p>

GOC Outcome	SPOKE indicative guidance	Evidence	Indicative success criteria	Example failing performance
<p>4.15 Maintains professional boundaries with patients and others taking into consideration the additional needs of vulnerable people and specific requests/requirements.</p> <p><b>(DOES)</b></p>	<p>Recognises the boundaries between patient and clinician, both within and outside the workplace.</p> <p>Communicates appropriately with and respects the needs of vulnerable people and those with specific requests/requirements.</p> <p>Demonstrates interpersonal behaviours showing sensitivity to a range of physical, emotional, and protected characteristics in individuals.</p> <p>Maintains acceptable professional boundaries within the testing room and during an eye examination.</p> <p>Where appropriate, uses chaperones and adopts professional boundaries with children and vulnerable adults.</p> <p>Maintains a professional distance between the practitioner and the patient, understanding that using social media can blur personal and professional boundaries</p>	<p>Logbook with paediatric, vulnerable and disability entries.</p>	<p>Able to discuss boundaries between patient and clinician, and how to maintain these boundaries both within and outside the workplace</p> <p>Recognises emotion in patients and is able to respond to fears, anxieties and concerns in an empathetic way even when the outcome is not what the patient hoped for.</p>	<p>Fails to understand and/or maintain professional boundaries</p>
<p>4.3 Understands and implements relevant safeguarding procedures, local and national guidance in relation to children, persons with disabilities, and other vulnerable people.</p> <p><b>(SHOWS HOW)</b></p>	<p>Identifies and applies, where necessary, national safeguarding protocols relating to healthcare professionals working in primary or secondary care.</p> <p>Identifies and applies local protocols in place to support healthcare professionals in managing instances of safeguarding issues, such as:</p> <ul style="list-style-type: none"> <li>Local safeguarding team's role in providing advice, training</li> </ul>	<p>Logbook (4.3)</p>	<p>Aware of national safeguarding protocols relating to healthcare professionals working in primary or secondary care.</p> <p>Aware of local protocols in place to support healthcare professionals in managing instances of safeguarding issues</p> <p>Can discuss common signs of maltreatment, abuse, and neglect of children and vulnerable adults.</p>	<p>Fails to implement relevant safeguarding procedures</p> <p>Fails to identify people that are at a higher risk of experiencing safeguarding issues</p>

GOC Outcome	SPOKE indicative guidance	Evidence	Indicative success criteria	Example failing performance
	<p>opportunities, and their contact details to the local healthcare professionals</p> <ul style="list-style-type: none"> <li>• Role of the 'designated' safeguarding doctor or nurse in the local area.</li> </ul> <p>Explains the common signs of maltreatment, abuse, and neglect of children and vulnerable adults.</p> <p>Recognises their responsibilities in ensuring the non-registered staff in their practice understand their responsibilities in relation to safeguarding.</p> <p>Demonstrates detailed knowledge of internal and external protocols regarding the recording and safe referral of safeguarding issues.</p> <p>Demonstrates an understanding of the groups of people that are at a higher risk of experiencing safeguarding issues, including but not limited to: 'Looked after children', elder abuse, domestic abuse, adults with learning disabilities.</p> <p>Explains the minimum requirements of an effective chaperone policy and its role in safeguarding children and vulnerable adults.</p>		Explains internal and external protocols regarding the recording and safe referral of safeguarding issues.	

### Task 3 – Non-tolerance and contact lens complications (20 minutes)

The assessor will review and discuss the logbook entries to explore the student's choices, investigations and actions taken to remedy each situation. The Assessor can ask follow-up questions and use other logged interactions if required.

GOC Outcome	SPOKE indicative guidance	Evidence	Indicative success criteria	Example failing performance
<p>From 3.5b(ii) Completes an informed clinical assessment of individual patients' need and uses this to dispense, fit and advise on the safe and effective use of spectacles, contact lenses, low-vision aids and other ophthalmic appliances.</p> <ul style="list-style-type: none"> <li>Manages cases of non-tolerance</li> </ul> <p><b>(DOES)</b></p>	<p>See GOC Outcome column, left, for bullet point indicators.</p> <p>(There is no SPOKE indicative guidance here because the GOC clinical learning outcomes (Section 3) include indicators expressed as bullet points).</p>	<p>Logbook with non-tolerance patient entries</p>	<p>Identifies and addresses the needs of the patient carrying out appropriate task analysis when a patient presents with suspected non tolerance</p> <p>Explores issues when problems occur by undertaking appropriate investigations</p> <p>Uses appropriate communication for all cases of non-tolerance e.g. explaining to patient suggested course of action and obtaining their agreement and arranging follow-up if necessary.</p> <p>Manages cases of non-tolerance to spectacles</p> <p>Manages cases of non-tolerance to contact lenses</p> <p>Understands possible causes of non-tolerance to low vision aids to ensure effective management should these present</p> <p>Demonstrates an understanding of the designs and materials available in Contact lenses including toric and multifocal contact lenses to be able to recognise when this may be the cause of non-tolerance</p> <p>Demonstrates an understanding of soft lens adaptation and aftercare issues and how to manage them by addressing the presenting complaint, communicating a cause and remedy including the action to be taken and review date.</p> <p>Gives advice on the management of common CL complications</p>	<p>Provides advice that is confusing or inaccurate</p> <p>Provides advice to the patient that would be considered unsafe</p> <p>CLs: fails to provide appropriate advice on the management of common CL complications</p> <p>Fails to address patient concerns</p>

#### Task 4 – Use of drugs to aid refraction and assessment of the fundus (10 mins.)

The Assessor will review and discuss the drug entries in the student's logbook to explore the student's rationale and precautions for use, using follow-up questions and reference to other logged interactions where required.

GOC Outcome	SPOKE indicative guidance	Evidence	Indicative success criteria	Example failing performance
<p>From 3.5b (v) Uses common ophthalmic drugs, safely to facilitate optometric examination and the diagnosis / treatment of ocular disease.</p> <ul style="list-style-type: none"> <li>Appraises the appropriate use of common ocular drugs to aid refraction and assessment of the fundus</li> <li>Obtains individual patients' informed consent to use common ophthalmic drugs to aid investigation, examination, diagnosis and treatment, including by advising on the potential side effects and associated risks of specific drugs</li> <li>Administers common ocular drugs appropriately, effectively and judiciously, exercising caution to ensure patient safety.</li> <li>Recognises the indications and contraindications of commonly-used ophthalmic drugs and responds in light of these to uphold patient care and safety</li> </ul> <p><b>(DOES)</b></p>	<p>See GOC Outcome column, left, for bullet point indicators.</p> <p>(There is no SPOKE indicative guidance here because the GOC clinical learning outcomes (Section 3) include indicators expressed as bullet points).</p>	<p>Logbook entries for drug instillations with anonymised in-practice patient record</p>	<p>Provides accurate records with all relevant drug details to include drug name and dose, patient consent and any advice given</p> <p>Uses all ocular drugs appropriately:</p> <ul style="list-style-type: none"> <li>Can justify drug choice and aware of alternative options</li> <li>Carries out appropriate checks before and after drug instillation</li> <li>Safe instillation of drug used</li> </ul> <p>Understanding of mode of action of mydriatics, anaesthetics and cycloplegic drugs</p> <p>Can discuss contraindications and side effects of drug used and manage appropriately</p> <p>Can discuss legal aspects of access, use and supply</p>	<p>Incomplete record keeping</p> <p>Inappropriate use of chosen drug</p> <p>No understanding of mode of action of common ocular drugs</p> <p>Unaware of contraindications of common ocular drugs Unsafe management of contraindications and side effects</p> <p>Inappropriate supply of local anaesthetic</p>

## Task 5 – Multidisciplinary collaboration, communication and leadership

### 5a. 360° review (15 minutes)

In advance of the visit, colleagues and patients will be asked for feedback on the student by completing a form. In this task, the Assessor will explore the feedback with the student (and with one of the student's colleagues, for verification). The Assessor may present alternative scenarios and ask the student to demonstrate how they would respond. This will allow the Assessor to probe the student's ability to communicate and respond to feedback across different practice interactions. The purpose is not to measure performance based on the feedback of others, but to gauge how the student responds to it and reflects on their impact on team behaviours.

GOC Outcome	SPOKE indicative guidance	Evidence	Indicative success criteria	Example failing performance
2.3 Communicates effectively within a multi-disciplinary healthcare team and works collaboratively for the benefit of the patient. <b>(DOES)</b>	Recognises the diverse contributions of both clinical and non-clinical colleagues including those from other professions, and adapts own communication methods, style and content to ensure the delivery of effective patient care.  Recognises the varying roles of other allied health and medical professionals and their contribution to person centred care.	360° review	Able to articulate the roles and relationships found in practice  Values contributions and specialisms of different roles  Has an awareness of the importance of team cohesion to patient experience	Unable to describe different contributions  Not engaged with understanding wider contributions of different professions
6.2 Works collaboratively within healthcare teams, exercising skills and behaviours of clinical leadership and effective team-working and management in line with their role and scope of practice. <b>(SHOWS HOW)</b>	Critically evaluates appropriate theoretical frameworks of leadership and management.  Demonstrates the application of theoretical perspectives of multi-professional team working to own practice.  Proactively constructs and develops effective relationships, fostering clarity of roles within teams, to encourage productive working and to positively influence practice		Uses appropriate terminology to describe practice roles and relationships  Is able to connect feedback to their own behaviours, and the perceptions of others.  Considers their contribution to team performance.  Can give examples where they have role modelled  Able to rationalise approach to differences of opinion	Is dismissive of poor performance in themselves or others  Fails to recognise impact of own behaviour on others  Is unable to offer means of achieving consensus

### 5b. Coaching exercise (15 minutes)

The Assessor will supply clinical data and the student will be asked to review and feed back as if the Assessor was a colleague who had conducted the tests. The Assessor will introduce complexity to the task by introducing factors such as the colleague displaying anxiety, resistance, lack of knowledge, lack of respect or other shortcomings, and discuss the student's management of the scenario afterwards.

GOC Outcome	SPOKE indicative guidance	Evidence	Indicative success criteria	Example failing performance
4.7 Demonstrates the fulfilment of professional and legal responsibilities in supervising unregistered colleagues undertaking delegated activities. (DOES)	Delegates appropriate activities to unregistered colleagues, applying relevant legislation, standards and guidance. Monitors knowledge and skills of unregistered colleagues, including adequate training and assessment for regulated activities. Demonstrates appropriate supervision of unregistered colleagues.	Discussion and observation	Takes responsibility for delegated activities Takes steps to determine cause of failings Provides clear instructions on remediation. Checks comprehension and follows up	Fails to recognise or describe the shortcomings objectively Is uninterested in establishing root cause Is unable to communicate what changes are required Fails to establish impact of feedback
7.2 Supports the learning and development of others, including through acting as a role model and mentor. (SHOWS HOW)	Demonstrates the skills required to contribute to the teaching and training of students and other healthcare colleagues. Demonstrates awareness of teaching and learning theories and models in healthcare. Understands future position as Supervisor and mentor.	Discussion and observation	Provides feedback firmly but sensitively – ensuring that they have a receptive audience Can articulate the approach they took, and rationale for it Recognises that learning goes beyond instruction	Does not customise approach to situation and audience Cannot describe importance of supervision of delegated activities Displays no awareness of own leadership style

### Task 6 – Learning and development (15 minutes)

The Assessor will review the PDP document and discuss this with the student. The discussion can incorporate feedback from other tasks in the visit and refer to the learning outcomes to help the student develop a holistic approach to personal development planning. They should discuss any perceived gaps in the PDP or any lack of alignment between the student's performance and the action plan with a view to supporting the student in developing their approach ready for the final CLiP2F assessment visit.

If there are aspects of the learning outcomes where the assessor has some concerns, but the student is able to demonstrate that they have engaged with the task and attempted to identify their own learning needs in areas of shortfall, this is adequate to meet expectations at this visit.

This is a developmental exercise to allow the student to evidence progression by the end of CLiP 2F.

GOC Outcome	SPOKE indicative guidance	Evidence	Indicative success criteria	Example failing performance
7.1 Evaluates, identifies, and meets own learning and development needs. (DOES)	Analyses and responds to own learning and development needs.  Prepares and follows a personal development plan, utilising appropriate learning opportunities.	Draft PDP, prior and current visit feedback.	Identifies own learning needs based on multiple sources which may include: <ul style="list-style-type: none"> <li>• reflection on clinical experience to date</li> <li>• case discussions during assessment</li> <li>• prior visit feedback</li> <li>• input from colleagues, including Supervisor(s)</li> <li>• peer discussion</li> <li>• objective assessment methods (eg audit)</li> </ul> Prepares a coherent plan with actions that connect to needs  Is able to articulate how they will measure success	Is unable to draw upon a range of sources  Fails to complete all sections of template with relevant material  Does not connect needs with actions
7.4 Engages in critical reflection on their own development, with a focus on learning from experience, using data from a range of information sources (such as clinical audits, patient feedback, peer review and significant event analysis) and identifying and addressing their new learning needs to improve the quality and outcomes of patient care. (DOES)	Assesses own learning needs and engages in self-directed learning to maximise potential and improve outcomes.  Critically reflects on own practice, and participates in multi-disciplinary service and team evaluation formulating and implementing strategies to act on learning and make improvements.  Actively engages in peer review to inform own practice, formulating and implementing strategies to act on learning and make improvements.  Demonstrates how audit can contribute to improvement in the quality and/or efficiency of patient care.			

### **Task 7 – Quality assurance of setting and supervision (15 minutes)**

The student's answers to the QA questionnaire will be discussed, with signposting to further information and support if required. The Assessor will be able to raise a concern with the College team for action if there are concerns which cannot be addressed at the assessment visit. If the student has not met the expected risk profile in the summary dashboard for this stage of the placement, the Assessor should ensure there is a plan in place to address this.

This task is for support purposes and will not be assessed with a Pass/Fail outcome.

## **CLiP Part Two face-to-face visit (CLiP 2F)**

### **Summary**

When: Approximately 13 weeks from start of CLiP 2

Where: In the student's practice

Duration: 3 hours (with an additional 10 minutes for Assessor to carry out patient consultation)

### **Task outline**

The visit will consist of five overarching tasks:

1. Complete eye examination
  - a. History and symptoms
  - b. Refraction
  - c. Eye health assessment
  - d. Binocular vision assessment
  - e. Management plan (incl. supplementary tests)
  - f. Record-keeping
2. Specialist dispense
3. Diagnosis: management and referral
4. Learning and development
5. Quality assurance of setting and supervision (for support purposes)

### **Student risk profile**

All items are expected to be green before the assessment visit takes place. This will ensure that the student has enough evidence for the Assessor to use in task 3.

## Tasks and prerequisites

Task/Activity	Miller's Level: GOC Outcome(s)	Prerequisites / Evidence	Duration	Redemption
<b>1. Complete eye examination</b>				
a. History and symptoms - observation	D: 3 of 9 items from 3.4 and all 4 items from 3.5b(i)  Core clinical Outcomes	No task-specific documentary evidence  Presbyope patient will be provided by the College  Direct observation will be used as evidence	1:00 (50 minutes for eye exam and 10 mins. to discuss with Assessor)	Resit
b. Refraction – observation				
c. Eye health assessment – observation				
d. Binocular vision assessment – observation				
e. Management plan (incl. supplementary tests) – observation				
f. Record-keeping – observation				
<b>2. Specialist dispense</b>				
Student to provide advice on different dispensing scenarios	D: 2 of 9 items from 3.4 and 1 of 11 items from 3.5b(ii)	No task-specific documentary evidence	0:30	Resit
<b>3. Diagnosis: management and referral</b>				
Discussion based on logbook entries and in-practice patient records	D: 8 of 8 items from 3.5b(iii), 2 of 5 items from 3.5b(iv), 1.7 and 1.8	In summary risk dashboard, student must be green on all logbook categories.  In-practice patient records must be available for all logged interactions.	1:00	Resit
<b>4. Learning and development</b>				
Discussion of PDP (including response to feedback on draft)	D: 7.1 and 7.4	Finalised PDP document	0:20	Resit
<b>5. Quality assurance of setting and supervision (for support purposes)</b>				
Discussion of student experience	n/a	Completed QA surveys (student and Supervisor)	0:10	n/a

## Instructions, learning outcomes and marking criteria

*Ctrl+Click to go straight to task:*

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## Task 1 – Complete eye examination (1 hour)

**Note: 50 minutes to complete the eye examination and an additional 10 minute discussion with the Assessor**

A 'mystery shopper' patient will be arranged who is presbyope, with a specified ocular health and prescription range. Prior to the assessment start, the Assessor will need to review the mystery shopper questionnaire (Rx, history etc.) and conduct SLE for basic ocular health (this is a 10 minute addition to the overall visit time but not included in the assessment time).

The evidence for this task will be directly observed at the visit. The student will need to successfully complete and pass each sub-task because some of the learning outcomes can only be met across multiple sub-tasks. If the student makes minor mistakes or omissions during the clinical examination, the Assessor may use additional scenario-based questions to determine whether the student meets the competence standards.

Clinical core outcomes apply throughout clinical activities – although they have already been specifically assessed in CLiP1. Accordingly, any action which could lead to patient harm, breaches the law or GOC standards, or represents a major failing on a core outcome, may result in failure of the assessment. The clinical core outcomes have been mapped to examples of failing performance which can be found in **bold** in the table below as part of the relevant task, to enable integration with the visit-specific outcomes.

### 1a. History and symptoms

GOC Outcome	SPOKE indicative guidance	Indicative success criteria	Example failing performance
From 3.5b (i) Acts as a first point of contact for patients for their eye health needs by investigating, diagnosing and managing individuals' functional and developmental visual conditions, including those related to age.	There is no SPOKE indicative guidance here because the GOC clinical learning outcomes (Section 3) include indicators expressed as bullet points – see GOC outcome column for bullet point indicators.	Asks appropriate questions to obtain a full history. This includes the following: <ul style="list-style-type: none"><li>• RFV, vision and symptoms</li><li>• OH and FOH</li><li>• GH, medication and FGH</li><li>• symptom check</li><li>• driving</li><li>• lifestyle/ work</li></ul>	Omits to question any of the following categories: <ul style="list-style-type: none"><li>• general health</li><li>• ocular health</li><li>• medication</li><li>• family history</li><li>• lifestyle / work</li></ul> Does not ask any follow-on questions related to symptoms if indicated and/or fails to illicit correct information

<ul style="list-style-type: none"> <li>Takes a relevant history from individual patients [<del>and any other appropriate person involved in their care (relatives/carers and others).</del>]</li> </ul> <p><b>(DOES)</b></p>		<ul style="list-style-type: none"> <li>CL wear</li> <li>smoker</li> </ul> <p>Asks appropriate follow-on questions if needed. Uses appropriate strategies to understand patients' needs e.g. not interrupting, summarising and checking understanding</p> <p>Maintains a friendly and professional communication style throughout</p>	<p>Does not ask regarding other symptoms. This may include not asking about:</p> <ul style="list-style-type: none"> <li>Headaches</li> <li>Flashes and floaters</li> <li>Diplopia</li> </ul> <p>Interrupts on numerous occasions or does not check patient understanding coupled with poor communication techniques</p> <p><b>Fails to note critical information provided by patient</b></p> <p><b>Demonstrates a rude, poor or patronising questioning technique</b></p> <p><b>Communicates in an unprofessional or misleading manner</b></p>
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## 1b. Refraction

GOC Outcome	SPOKE indicative guidance	Indicative success criteria	Example failing performance
<p>From 3.4 Analyses visual function from a range of diagnostic sources and uses data to devise a clinical management plan for a patient in areas that include the following:</p> <ul style="list-style-type: none"> <li>Anterior eye [<del>and contact lenses</del>]</li> <li>Ocular and systemic disease</li> </ul> <p><b>(DOES)</b></p>	<p>Applies normative data in the interpretation of results of visual function tests.</p> <p>Uses clinical data to formulate a management plan across a range of ocular conditions.</p> <p>Analyses clinical data in the light of presenting signs and symptoms.</p>	<p>Appropriate retinoscopy technique that achieves accurate results</p> <ul style="list-style-type: none"> <li>accurate results for retinoscopy within +/- 1.00 DS/DC (determined using a power cross) and axis appropriate to cylinder.</li> </ul> <p>(Static fixation retinoscopy is the expected technique, but if a student prefers or needs to use one eye only then they must use a valid and appropriate technique for monocular viewing e.g. Barrett Method or Near Fixation retinoscopy.)</p> <p>Accurate end point subjective results</p> <ul style="list-style-type: none"> <li>accurate results for subjective within +/- 0.50 DS/DC (determined using a</li> </ul>	<p>Does not use an appropriate retinoscopy technique</p> <p>The accuracy of the retinoscopy result is out of tolerance</p> <p>The accuracy of the end point subjective results is out of tolerance</p> <p>Fails to establish appropriate near add(s) to meet the needs of the patient</p> <p><b>Repeatedly fails to establish consent (or meet legal requirements re consent).</b></p> <p><b>Acts in a way that clearly makes the patient uncomfortable</b></p> <p><b>Does not meet legal requirements in relation to equality.</b></p> <p><b>Compromised safety of patient or self, without making attempt to correct, or requiring assessor intervention.</b></p>

GOC Outcome	SPOKE indicative guidance	Indicative success criteria	Example failing performance
	Demonstrates effective management across the specified range of patients.	<p>power cross) and axis appropriate to cylinder if patient VA 6/9 or better</p> <p>Near add and range appropriate to needs</p> <p>Uses appropriate methods of checking IF NEEDED e.g. +1.00Ds blur or use of pin-hole</p> <p>Understands the relationship between vision and Rx and symptoms and Rx making an appropriate prescribing and management decisions based on the refractive and oculomotor status.</p>	<b>Poor hygiene or infection control potentially impacting patient safety. Unsafe disposal of clinical waste.</b>

### 1c. Eye health assessment

GOC Outcome	SPOKE indicative guidance	Indicative success criteria	Example failing performance
<p>From 3.4 Analyses visual function from a range of diagnostic sources and uses data to devise a clinical management plan for a patient in areas that include the following:</p> <ul style="list-style-type: none"> <li>Anterior eye [and contact lenses]</li> <li>Ocular and systemic disease</li> </ul> <p><b>(DOES)</b></p>	<p>Applies normative data in the interpretation of results of visual function tests.</p> <p>Uses clinical data to formulate a management plan across a range of ocular conditions.</p> <p>Analyses clinical data in the light of presenting signs and symptoms.</p>	<p>Assesses anterior and posterior eye, and neurological health.</p> <p>Selects and uses appropriate techniques competently, in a comprehensive and logical manner</p> <p>Uses a range of illumination techniques, appropriate brightness and magnification</p> <p>Examines:</p> <ul style="list-style-type: none"> <li>the external eye and adnexa</li> <li>lids (including lid eversion in white and blue light)</li> <li>lashes</li> </ul>	<p>Omits core parts of the examination</p> <p>Misses obvious pathology such as: Lens opacity, red eye, significant corneal staining, abnormal tear film or obvious lesions</p> <p>Fails to view the external eye in four positions of gaze in both eyes</p> <p>Hurts the patient by hitting/poking them with equipment or pulling hard on eye structures</p> <p>Does not use an appropriate technique to view the fundus</p> <p>Fails to view fundi in the nine positions of gaze in both eyes</p> <p>Inappropriate or unsafe use of equipment</p>

GOC Outcome	SPOKE indicative guidance	Indicative success criteria	Example failing performance
	Demonstrates effective management across the specified range of patients.	<ul style="list-style-type: none"> <li>all parts of the cornea in both eyes (white and blue light)</li> <li>bulbar conjunctiva</li> <li>palpebral conjunctiva</li> <li>Anterior Chamber Angle</li> <li>Lens and media</li> <li>Tear film</li> <li>Pupil Reactions</li> <li>Fundus (inc. thorough and systematic scanning)</li> </ul> <p>Detects any significant lesions</p> <p>Differentiates normal from abnormal</p>	<p>Fails to examine the tear film or chooses an unsafe, incorrect or inappropriate method to assess the tear film</p> <p>Fails to assess pupils appropriately or incorrectly records pupil findings</p> <p><b>Repeatedly fails to establish consent (or meet legal requirements re consent).</b></p> <p><b>Acts in a way that clearly makes the patient uncomfortable.</b></p> <p><b>Does not meet legal requirements in relation to equality.</b></p> <p><b>Compromised safety of patient or self, without making attempt to correct, or requiring assessor intervention.</b></p> <p><b>Poor hygiene or infection control potentially impacting patient safety. Unsafe disposal of clinical waste.</b></p>

#### 1d. Binocular vision assessment

GOC Outcome	SPOKE indicative guidance	Indicative success criteria	Example failing performance
<p>From 3.4 Analyses visual function from a range of diagnostic sources and uses data to devise a clinical management plan for a patient in areas that include the following:</p> <ul style="list-style-type: none"> <li>Binocular vision</li> </ul> <p><b>(DOES)</b></p>	<p>See GOC Outcome column, left, for bullet point indicators.</p> <p>(There is no SPOKE indicative guidance here because the GOC clinical learning outcomes (Section 3) include indicators expressed as bullet points).</p>	<p>Undertakes objective tests (including cover) using suitable targets, and assessing deviation accurately to include:</p> <ul style="list-style-type: none"> <li>direction of latent or manifest deviation</li> <li>speed of recovery</li> <li>size –small, moderate or large</li> <li>concomitant / incomitant</li> </ul>	<p>Fails to perform cover test</p> <p>Incorrect technique when performing cover test, in either the target chosen or cover technique</p> <p>Not interpreting the movement seen on cover test correctly</p> <p>Incorrect interpretation of any tests chosen</p> <p>Fails to perform motility or uses a very poor technique that would not identify incomitancy</p> <p><b>Repeatedly fails to establish consent (or meet legal requirements re consent).</b></p>

GOC Outcome	SPOKE indicative guidance	Indicative success criteria	Example failing performance
		Undertakes subjective tests using suitable targets, as appropriate to patient including motility	<p><b>Acts in a way that clearly makes the patient uncomfortable.</b></p> <p><b>Does not meet legal requirements in relation to equality.</b></p> <p><b>Compromised safety of patient or self, without making attempt to correct, or requiring assessor intervention.</b></p> <p><b>Poor hygiene or infection control potentially impacting patient safety. Unsafe disposal of clinical waste.</b></p>

### 1e. Management plan (incl. supplementary tests)

GOC Outcome	SPOKE indicative guidance	Indicative success criteria	Example failing performance
<p>From 3.5b (i) Acts as a first point of contact for patients for their eye health needs by investigating, diagnosing and managing individuals' functional and developmental visual conditions, including those related to age.</p> <ul style="list-style-type: none"> <li>Interprets the results of history-taking and the examination of the refractive and ocular motor status and ocular health of individual patients to inform clinical decision-making and</li> </ul>	<p>See GOC Outcome column, left, for bullet point indicators.</p> <p>(There is no SPOKE indicative guidance here because the GOC clinical learning outcomes (Section 3) include indicators expressed as bullet points).</p>	<p>Gives factually relevant information in a clear and understandable way, avoiding jargon and technical terms.</p> <p>Uses appropriate supporting material, for example, diagrams or leaflets, and uses a range of different explanations where required to avoid repetition.</p> <p>Understands limitations of Knowledge and understanding, referring the patient for advice where necessary</p> <p>Maintains a friendly and professional communication style throughout</p> <p>Recognises and documents need for any further clinical investigations such as visual fields, IOPs</p>	<p>Gives incorrect information</p> <p>Fails to refer or manage appropriately where necessary</p> <p>Articulates information in a confusing way, using lots of jargon and technical term</p> <p>Fails to identify the need for further investigations.</p> <p>Records findings that were not actually carried out or advice that was not given to the patient</p> <p><b>Provides advice that directly conflicts with patient's desired outcomes.</b></p> <p><b>Does not meet legal requirements in relation to equality.</b></p> <p><b>Communicates in an unprofessional or misleading manner</b></p>

GOC Outcome	SPOKE indicative guidance	Indicative success criteria	Example failing performance
<p>care management plans.</p> <ul style="list-style-type: none"> <li>Accepts responsibility and accountability for professional decisions and actions as a first point of contact, including in responding to individual patients' needs, managing risk, and making appropriate referrals.</li> </ul> <p><b>(DOES)</b></p>			

### 1f. Record-keeping

GOC Outcome	SPOKE indicative guidance	Indicative success criteria	Example failing performance
<p>From 3.5b (i) Acts as a first point of contact for patients for their eye health needs by investigating, diagnosing and managing individuals' functional and developmental visual conditions, including those related to age.</p> <ul style="list-style-type: none"> <li>Records all aspects of the consultation, the findings of all tests</li> </ul>	<p>See GOC Outcome column, left, for bullet point indicators.</p> <p>(There is no SPOKE indicative guidance here because the GOC clinical learning outcomes (Section 3) include indicators expressed as bullet points).</p>	<p>Produces records which are legible and contain all relevant patient details, measurements, results and advice</p>	<p>Omits details of tests performed</p> <p>Recorded information that was not carried out</p> <p>Inaccurate or illegible records</p> <p><b>Does not meet legal requirements in relation to data management.</b></p>

GOC Outcome	SPOKE indicative guidance	Indicative success criteria	Example failing performance
<p>and relevant communications with patients, their carers and colleagues, ensuring that records are accurate, legible, dated, signed, concise, contemporaneous and securely stored.</p> <p><b>(DOES)</b></p>			

## Task 2 – Specialist dispense (30 minutes)

The student is required to provide dispensing advice for specialist needs. The assessor will present scenarios involving two separate fictional patients: one with specialist occupational needs and one needing contact lens dispense. The Assessor will select these requirements at random from a wide choice of patient needs, combining variants of background/occupation/hobby with corrective requirement and dispense type. The Assessor will ask follow-up questions where required.

GOC Outcome	SPOKE indicative guidance	Indicative success criteria	Example failing performance
<p>From 3.4 Analyses visual function from a range of diagnostic sources and uses data to devise a clinical management plan for a patient in areas that include the following:</p> <ul style="list-style-type: none"> <li><del>[Anterior eye and]</del> contact lenses</li> </ul>	<p>See GOC Outcome column, left, for bullet point indicators.</p> <p>(There is no SPOKE indicative guidance here because the GOC clinical learning outcomes (Section 3) include</p>	<p>Demonstrates a working knowledge of the relevant standards for VDU users, drivers and patients requiring occupational and vocational correction.</p> <p>Understands and is able to identify common ocular hazards and common or sight threatening leisure activities and occupations and advises the patient accordingly</p>	<p>Fails to demonstrate appropriate frame, lens or contact lens selection to suit patient needs/requirements</p>

GOC Outcome	SPOKE indicative guidance	Indicative success criteria	Example failing performance
<ul style="list-style-type: none"> <li>Occupational optometry</li> </ul> <b>(DOES)</b>	indicators expressed as bullet points).	Is able to identify a patient's vocational needs and perform visual task analysis  Chooses and advises appropriate optical appliances for patients with specific visual requirements (spectacles, contact lenses and other visual aids)	
From 3.5b(ii) Completes an informed clinical assessment of individual patients' need and uses this to dispense, fit and advise on the safe and effective use of spectacles, contact lenses, low-vision aids and other ophthalmic appliances.  <ul style="list-style-type: none"> <li>Prescribes, advises and dispenses appropriate vocational and special optical appliances, in accordance with personal eye protection regulations and relevant standards</li> </ul> <b>(DOES)</b>	See GOC Outcome column, left, for bullet point indicators.  (There is no SPOKE indicative guidance here because the GOC clinical learning outcomes (Section 3) include indicators expressed as bullet points).		

### Task 3 – Diagnosis: management and referral (1 hour)

This task is based on review and discussion of logbook entries and in-practice patient records, supplemented by assessor toolkit images and simulated scenarios.

The Assessor will select and discuss **five** conditions from those listed below (including at least **one** from each of categories 1, 2 and 3) by searching and filtering from the full logbook (rather than from the assessment visit dashboard).

1. Anterior eye
  - a. Cataract
  - b. Red eye
  - c. Dry Eye
  - d. Blepharitis
2. Posterior eye
  - a. Glaucoma
  - b. Diabetic or hypertensive retinopathy
  - c. Suspect retinal detachment
  - d. Maculopathy
3. Neurology and fields

During the exploration of the five conditions, at least three with referrals must be considered, and compared and contrasted with similar cases in which a referral was not made, to explore decision-making. For each entry, the student will be asked to explain the findings and their own decision-making, in a style appropriate to communicating with another healthcare professional.

The review should be augmented with Assessor Toolkit images (of pathologies not already covered by the logbook entries) to assure differential diagnosis outcomes, presenting the student with at least **one** from each category (Anterior, posterior, neurology and fields) including:

- **three** images of common ocular conditions: e.g cataract, diabetic retinopathy, hypertensive retinopathy, age-related maculopathy, retinal detachment, tilted disc, red eye, conjunctivitis

- **two** images of less common conditions: e.g retinitis pigmentosa, anisocoria, BCC, corneal ulcer, endothelial dystrophy, ONH swelling, uveitis, angle closure glaucoma
- **one** image of visual fields

For each case the assessor will ask the student to

- describe what is seen in language that could be used in a referral letter to another health care professional
- give a provisional diagnosis
- outline any further tests that would be helpful before deciding on management
- decide on best management giving appropriate urgency, and pathway, if onward referral is required.

Role play should be used at least **twice** during the assessment to explore how the student would approach communicating the findings to patients or carers.

GOC Outcome	SPOKE indicative guidance	Indicative success criteria	Example failing performance
<p>From 3.5b(iii) Makes informed decisions on the treatment and management of ocular abnormalities and disease</p> <ul style="list-style-type: none"> <li>• Investigates and interprets individual patients' presenting symptoms and risk factors and identifies the clinical signs of potential abnormality and disease</li> <li>• Selects and deploys appropriate methods of clinical examination</li> <li>• Analyses the results of an examination to make a differential diagnosis</li> <li>• Advises individual patients on the implications and care options arising from the detection of common ocular abnormalities and disease, making referrals in line with professional guidance and local</li> </ul>	<p>See GOC Outcome column, left, for bullet point indicators.</p> <p>(There is no SPOKE indicative guidance here because the GOC clinical learning outcomes (Section 3) include indicators expressed as bullet points).</p>	<p><b>Overall</b></p> <p>Manages all aspects of anterior, posterior, neurological disease and abnormalities, including those indicative of systemic disease, making timely and effective referrals where necessary.</p> <p><b>Clinical decision-making and follow-up</b></p> <p>Recognises a significant risk factor during history taking. Investigates appropriately, interprets the results and manages the patient accordingly.</p> <p>Recognises significant signs and symptom(s) including those that could relate to a neurological condition or indicative of systemic disease, and</p>	<p><b>Clinical decision-making and follow-up</b></p> <p>Fails to recognise common ocular conditions</p> <p>Fails to manage common ocular condition appropriately</p> <p>Fails to recognise and act upon significant symptoms or signs that could indicate ocular disease</p> <p>Selects inappropriate tests.</p>

GOC Outcome	SPOKE indicative guidance	Indicative success criteria	Example failing performance
<p>pathways, when in patients' best interests so that they receive timely, efficacious care.</p> <ul style="list-style-type: none"> <li>• Designs and implements an appropriate management plan arising from a clinical examination and differential diagnosis, in line with individual patients' clinical need and preferences</li> <li>• Assesses and evaluates signs and symptoms of neurological significance</li> <li>• Manages patients presenting with a range of anterior and/or posterior ocular conditions.</li> <li>• Detects the ocular manifestations of systemic disease and advises and refers in line with individual patients' need</li> </ul> <p><b>(DOES)</b></p>		<ul style="list-style-type: none"> <li>• asks appropriate and relevant questions</li> <li>• carries out appropriate additional investigations</li> </ul> <p>to follow up presenting symptom(s).</p> <p>Interprets the results to differentiate normal and abnormal</p> <p>Understands the significance and relative importance of the findings. Designs and implements appropriate management plan, recognising when limit of scope of practice requires referral.</p> <p><b>Service and Systems knowledge</b></p> <p>Refers patients with ocular abnormalities to appropriate practitioner with due regard to urgency</p> <p>Demonstrates awareness of referral systems and pathways appropriate to the conditions discussed</p> <p>Able to navigate referral systems to ensure timely care,</p> <p>Able to determine and rationalise whether referral is necessary, and the level of urgency and pathway that should be used</p>	<p>Unable to interpret results effectively.</p> <p>Fails to recognise limitation of knowledge/clinical expertise, or urgency, when managing ocular conditions</p> <p>Unable to recognise likely cause/location of visual field defect and manage appropriately</p> <p>Unable to rationalise referral choices, including decision not to refer.</p> <p><b>Service and Systems knowledge</b></p> <p>Uncertain about service choices or mechanisms</p> <p>Unable to provide patient with information about next steps</p>
<p>From 3.5b(iv) Accurately identifies patients' conditions and their potential need for medical referral in a timely way, including when urgent or emergency attention is required.</p> <ul style="list-style-type: none"> <li>• Appraises the need for and urgency of making a patient referral, using relevant local protocols and national professional guidance, and acts accordingly</li> <li>• Recognises the clinical signs of sight- and life-threatening conditions that require immediate treatment and takes appropriate action</li> </ul> <p><b>(DOES)</b></p>	<p>See GOC Outcome column, left, for bullet point indicators.</p> <p>(There is no SPOKE indicative guidance here because the GOC clinical learning outcomes (Section 3) include indicators expressed as bullet points).</p>		

GOC Outcome	SPOKE indicative guidance	Indicative success criteria	Example failing performance
<p>1.7 Demonstrates effective clinical decision making, diagnosis, evaluation and makes appropriate and timely referral, where this is needed to meet a patient's needs.</p> <p><b>(DOES)</b></p>	<p>Demonstrates an awareness of referral pathways and can accurately refer when appropriate.</p> <p>Recognises their scope of practice and the role of referral in effective person-centred care.</p> <p>Designs and implements an appropriate management plan, in line with individual patients' clinical needs and preferences.</p>	<p>Aware of local low vision services and RNIB pathway Understands the criteria and process for RVI/CVI registration, the use of the LVL and the difference between certification and registration.</p> <p><b>Communications (Patient and HCP)</b></p> <p>Conveys and communicates information in a way that the patient understands, ensuring a patient centred approach throughout.</p>	<p><b>Communications (Patient and HCP)</b></p> <p>Fails to adapt style and use of technical language to audience.</p>
<p>1.8 Refers and signposts as necessary to sight loss and other relevant health services.</p> <p><b>(DOES)</b></p>	<p>Advises on accessing and makes appropriate referrals to low-vision services, in line with patients' best interests.</p> <p>Is able to direct to relevant health and social care services for patients at risk.</p>	<p>Advises patients on the implications and care options to suit their needs, identifying and responding appropriately to patients' fears, anxieties and concerns about their visual welfare</p> <p>Ensures patient knows how to access (or is given) supplementary information in a format that is suitable for their needs</p> <p>When referring, provides comprehensive persuasive and clear written evidence, in a format and style that meets framework requirements.</p>	<p>Gives factually incorrect or irrelevant information</p> <p>Fails to recognise, or is unable to manage, patient anxiety</p> <p>Uses a rude, patronising tone and /or demonstrates a lack of empathy</p> <p>Omits key information.</p> <p>Written referral does not meet systems expectations</p>

#### Task 4 – Learning and development (20 minutes)

This task will involve discussion of the submitted PDP and the student reflecting on progress throughout CLiP and their degree. If gaps remain in the learning needs analysis or actions planned, the Assessor should explore the student's ability to suggest appropriate amendments to improve their PDP.

GOC Outcome	SPOKE indicative guidance	Indicative success criteria	Example failing performance
<p>7.1 Evaluates, identifies, and meets own learning and development needs.</p> <p><b>(DOES)</b></p>	<p>Analyses and responds to own learning and development needs.</p> <p>Prepares and follows a personal development plan, utilising appropriate learning opportunities.</p>	<p>Identifies own learning needs based on multiple sources which may include</p> <ul style="list-style-type: none"> <li>• reflection on clinical experience to date</li> <li>• case discussions during assessment</li> <li>• prior visit feedback</li> <li>• input from colleagues, including Supervisor(s)</li> <li>• peer discussion</li> <li>• objective assessment methods (eg audit)</li> </ul> <p>Prepares a coherent plan with actions that connect to needs</p> <p>Is able to articulate how they will measure success</p> <p>Where gaps are identified, student makes responsive and appropriate suggestions for improving their PDP.</p>	<p>Is unable to draw upon a range of sources</p> <p>Fails to complete all sections of template with relevant material</p> <p>Does not connect needs with actions</p>
<p>7.4 Engages in critical reflection on their own development, with a focus on learning from experience, using data from a range of information sources (such as clinical audits, patient feedback, peer review and significant event analysis) and identifying and addressing their new learning needs to improve the quality and outcomes of patient care.</p> <p><b>(DOES)</b></p>	<p>Assesses own learning needs and engages in self-directed learning to maximise potential and improve outcomes.</p> <p>Critically reflects on own practice, and participates in multi-disciplinary service and team evaluation formulating and implementing strategies to act on learning and make improvements.</p> <p>Actively engages in peer review to inform own practice, formulating and implementing strategies to act on learning and make improvements.</p> <p>Demonstrates how audit can contribute to improvement in the quality and/or efficiency of patient care.</p>		

**Task 5 – Quality assurance of setting and supervision (10 minutes)**

Assessor will discuss (with each separately) the student's and the Supervisor's answers to the QA questionnaire and, where appropriate, signpost further information and support. The Assessor will raise a concern with the College team for action if there are concerns which cannot be addressed at the assessment visit.

This task is for support purposes and will not be assessed with a Pass/Fail outcome.

## Appendix I – GOC outcome mapping

[illegible]

<b>2. Communication</b>										
O2.1 Conducts communications in a sensitive and supportive manner adapting their communication approach and style to meet the needs of patients, carers, health and care colleagues and the public.						✓ (SH)	✓ (D)			
O2.2 Acts upon nonverbal cues from patients or carers that could indicate discomfort, a lack of understanding or an inability to give informed consent.										
O2.3 Communicates effectively within a multi-disciplinary healthcare team and works collaboratively for the benefit of the patient.									✓	
O2.4 Critically reflects on how they communicate with a range of people and uses this reflection to improve interactions with others.										
<b>3. Clinical Practice</b>										
O3.1 Undertakes safe and appropriate ocular examinations using appropriate techniques and procedures to inform clinical decision-making within individual scope of practice.							✓ (D)			
O3.2 Engages with developments in research, including the critical appraisal of relevant and up-to-date evidence to inform clinical decision-making and improve quality of care.										
O3.3 Engages with technological advances in eye health and broader healthcare delivery and the significance of specific developments for enhancing patient outcomes and service delivery.								✓		
O3.4 Analyses visual function from a range of diagnostic sources and uses data to devise a clinical management plan for a patient in areas that include the following:										
• Dispensing of optical appliances							✓			
• Low vision/visual impairment									✓	
• Refractive management							✓			
• Anterior eye and contact lenses							✓			✓
• Ocular and systemic disease										✓
• Binocular vision										✓
• Paediatrics									✓	
• Patients with learning disabilities and complex needs									✓	
• Occupational optometry										✓

03.5 Meets the following clinical practice outcomes for registration either as a dispensing optician or an optometrist.					
03.5b (i) Acts as a first point of contact for patients for their eye health needs by investigating, diagnosing and managing individuals' functional and developmental visual conditions, including those related to age.					
• Takes a relevant history from individual patients and any other appropriate person involved in their care (relatives/carers and others).			✓		✓
• Interprets the results of history-taking and the examination of the refractive and ocular motor status and ocular health of individual patients to inform clinical decision-making and care management plans.					✓
• Records all aspects of the consultation, the findings of all tests and relevant communications with patients, their carers and colleagues, ensuring that records are accurate, legible, dated, signed, concise, contemporaneous and securely stored.					✓
• Accepts responsibility and accountability for professional decisions and actions as a first point of contact, including in responding to individual patients' needs, managing risk, and making appropriate referrals.					✓
03.5b (ii) Completes an informed clinical assessment of individual patients' need and uses this to dispense, fit and advise on the safe and effective use of spectacles, contact lenses, low-vision aids and other ophthalmic appliances.					
• Interprets and dispenses a prescription using appropriate lenses, frame choice and accurate facial and frame measurements			✓		
• Measures and verifies optical appliances in line with relevant standards, guidelines and evidence			✓		
• Prescribes, advises and dispenses appropriate vocational and special optical appliances, in accordance with personal eye protection regulations and relevant standards					✓
• Manages and dispenses appropriate spectacles for paediatric patients and for patients with complex or additional needs, including by adapting the practice environment and practice activity in line with individuals' needs				✓	
• Manages cases of non-tolerance				✓	
• Identifies and advises patients who could benefit from simple or complex low-vision aids				✓	
• Conducts a low-vision assessment, including through full history-taking and evaluation of visual requirements				✓	
• Evaluates the clinical findings of low-vision assessments, applying knowledge of low-vision optics to dispense appropriate simple and complex low-vision aids and provide relevant advice				✓	
• Advises on accessing and makes appropriate referrals to low-vision services, in line with patients' best interests				✓	
• Identifies, recommends and fits soft or rigid contact lens as appropriate to support and enhance individual patients' vision, lifestyle and eye health and provides ongoing care.			✓		
• Instructs and advises patients in handling soft or rigid lens as appropriate, and how to wear and care for their fitted lenses.			✓		

03.5b (iii) Makes informed decisions on the treatment and management of ocular abnormalities and disease						
• Investigates and interprets individual patients' presenting symptoms and risk factors and identifies the clinical signs of potential abnormality and disease						✓
• Selects and deploys appropriate methods of clinical examination						✓
• Analyses the results of an examination to make a differential diagnosis						✓
• Advises individual patients on the implications and care options arising from the detection of common ocular abnormalities and disease, making referrals in line with professional guidance and local pathways, when in patients' best interests so that they receive timely, efficacious care.						✓
• Designs and implements an appropriate management plan arising from a clinical examination and differential diagnosis, in line with individual patients' clinical need and preferences						✓
• Assesses and evaluates signs and symptoms of neurological significance						✓
• Manages patients presenting with a range of anterior and/or posterior ocular conditions.						✓
• Detects the ocular manifestations of systemic disease and advises and refers in line with individual patients' need						✓
03.5b (iv) Accurately identifies patients' conditions and their potential need for medical referral in a timely way, including when urgent or emergency attention is required.						
• Interprets the results of history-taking and clinical findings (i.e. a recognition of abnormality and correct interpretation of common investigative tests) to formulate an appropriate management plan, recognising and acting when a referral is appropriate						
• Identifies the signs of disease progression or change in individual patients' clinical status and adapts and advises on their management plan in line with this						
• Appraises the need for and urgency of making a patient referral, using relevant local protocols and national professional guidance, and acts accordingly						✓
• Recognises the clinical signs of sight- and life-threatening conditions that require immediate treatment and takes appropriate action						✓
• Detects adverse ocular reactions to medication and advises, manages and refers in line with individual patients' need.						
03.5b (v) Uses common ophthalmic drugs, safely to facilitate optometric examination and the diagnosis / treatment of ocular disease.						
• Adheres to legal requirements for the use and supply of common ophthalmic drugs		✓				
• Appraises the appropriate use of common ocular drugs to aid refraction and assessment of the fundus					✓	
• Obtains individual patients' informed consent to use common ophthalmic drugs to aid investigation, examination, diagnosis and treatment, including by advising on the potential side effects and associated risks of specific drugs					✓	
• Administers common ocular drugs appropriately, effectively and judiciously, exercising caution to ensure patient safety.					✓	
• Recognises the indications and contraindications of commonly-used ophthalmic drugs and responds in light of these to uphold patient care and safety					✓	

4. Ethics and Standards								
O4.1 Upholds the values and demonstrate the behaviours expected of a GOC registrant, as described in the GOC Standards of Practice.								
O4.2 Acts openly and honestly and in accordance with the GOC Duty of Candour guidelines.								
O4.3 Understands and implements relevant safeguarding procedures, local and national guidance in relation to children, persons with disabilities, and other vulnerable people.							✓	
O4.4 Applies the relevant national law and takes appropriate actions i) to gain consent and ii) if consent cannot be obtained or is withdrawn.				✓ (SH)	✓ (D)			
O4.5 Recognises and works within the limits of own knowledge and skills. Seeks support and refers to others where appropriate.								
O4.6 Understands the professional and legal responsibilities of trainee and student supervision and of being supervised.								
O4.7 Demonstrates the fulfilment of professional and legal responsibilities in supervising unregistered colleagues undertaking delegated activities.							✓	
O4.8 Complies with health and safety legislation.				✓ (SH)	✓ (D)			
O4.9 Complies with equality and human rights' legislation, demonstrates inclusion and respects diversity.				✓ (SH)	✓ (D)			
O4.10 Understands the patient or carers' right to complain without prejudicing the standard of care provided.								
O4.11 Adheres to the ethical principles for prescribing and to legislation relating to medicines management.				✓				
O4.12 Complies with legal, professional and ethical requirements for the management of information in all forms including the accuracy and appropriateness of patient records and respecting patient confidentiality.				✓ (SH)	✓ (D)			
O4.13 Manages situations under which patient confidentiality may be breached in order to protect a patient or the public, in line with relevant guidance on disclosing confidential information and/or with the patient's consent.								
O4.14 Applies eye health policies and guidance and utilises resources efficiently to improve patient outcomes.						✓		
O4.15 Maintains professional boundaries with patients and others taking into consideration the additional needs of vulnerable people and specific requests/requirements.							✓	
O4.16 Understands the role of carers and the power of attorney.								
O4.17 Complies with legislation and rules concerning the sale and supply of optical appliances.								
O4.18 Provides clarity on services available and any associated payments.								

<b>5. Risk</b>										
05.1 Recognises when their own performance or the performance of others is putting people at risk and takes prompt and appropriate action.										
05.2 Knows how to manage complaints, incidents or errors in an effective manner.										
05.3 Address any health and safety concerns about the working environment that may put themselves, patients or others at risk.										
05.4 Applies due process for raising and escalating concerns, including speaking-up and protected disclosure if all other routes have been pursued and there is reason to believe that patients or the public are at risk.										
05.5 Applies infection prevention control measures commensurate with the risks identified.							✓ (D)			
05.6 Understands the importance of maintaining their own health to remain healthy and professionally effective.										
05.7 Able to risk assess i) patient's clinical condition and ii) a situation in clinical practice and make appropriate clinical decisions.							✓ (D)			
<b>6. Leadership and Management</b>										
06.1 Undertakes efficient, safe and effective patient and caseload management.								✓		
06.2 Works collaboratively within healthcare teams, exercising skills and behaviours of clinical leadership and effective team-working and management in line with their role and scope of practice.									✓	
06.3 Engages with clinical governance requirements to safeguard and improve the quality of patient care, including through contributing to service evaluation and development initiatives.								✓		
06.4 Recognises and manages adverse situations, understanding when to seek support and advice to uphold patients' and others' safety.										
06.5 Takes appropriate action in an emergency, providing care and clinical leadership within personal scope of practice and referring or signposting patients as needed, to ensure their safe and timely care.										
06.6 Engages with population and public health initiatives and understands how population data should inform practice and service delivery.										
<b>7. Lifelong Learning</b>										
07.1 Evaluates, identifies, and meets own learning and development needs.							✓	✓	✓	✓
07.2 Supports the learning and development of others, including through acting as a role model and mentor.									✓	
07.3 Gathers, evaluates and applies effective patient and service delivery feedback to improve their practice.								✓		
07.4 Engages in critical reflection on their own development, with a focus on learning from experience, using data from a range of information sources (such as clinical audits, patient feedback, peer review and significant event analysis) and identifying and addressing their new learning needs to improve the quality and outcomes of patient care.							✓	✓	✓	✓

## **Appendix II – Templates for student visits**

*Documents to be made available separately*

### **All**

Assessment visit regulations including: exceptional circumstances, reasonable adjustments, misconduct and appeals processes

QA of setting and supervision questionnaire: Supervisor (CLiP 1F and 2F only) and student versions

### **CLiP 1R**

Drug Management Template: drug labels (one of each type), practice policies / drug control processes, other: show evidence of any training etc / certificates

Service Evaluation Project planning tool

### **CLiP 1F**

Mystery patient questionnaire

Service Evaluation Project workbook

### **Service Evaluation project**

Service Evaluation Project workbook

### **CLiP 2R**

360-degree feedback template and process

Poor Quality Clinical Data mock-up (Fields and Pressures, Colour Chart, Fundus Photography etc)

Draft Personal Development Plan template

### **CLiP 2F**

Mystery patient questionnaire

Complex dispense characteristics flip-book

Assessor Images Toolkit

Personal Development Plan (including reflection on feedback)

Document version	Date	Update
1.1	01/07/2025	First version
1.2	04/08/2025	Updates to CLiP 1F section
1.3	12/09/2025	Updates to CLiP 2R and 2F
1.4	17/10/2025	Risk framework amendments and added definitions
1.5	21/10/2025	Header changed in pre-req tables (Miller)
1.6	31/10/2025	Single vision added
1.7	05/12/2025	CLiP 1R updates